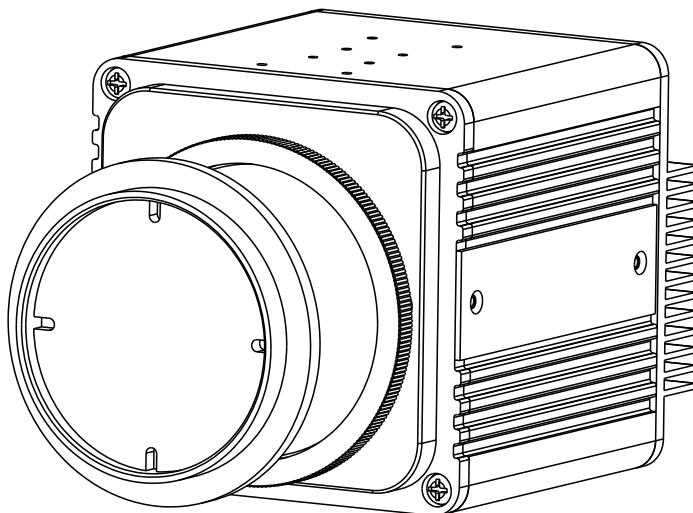


Fixed-Mount Smart Thermal Camera

User Manual



Issue

V1.2

Date

2025-09-11

Precautions

Precautions

Fully understand this document before using this device, and strictly observe rules in this document when using this device. If you install this device in public places, provide the tip "You have entered the area of electronic surveillance" in an eye-catching place. Failure to correctly use electrical products may cause fire and severe injuries. To prevent accidents, carefully read the following context:

Symbols

This document may contain the following symbols whose meanings are described accordingly.

Symbol	Description
 DANGER	It alerts you to fatal dangers which, if not avoided, may cause deaths or severe injuries.
 WARNING	It alerts you to moderate dangers which, if not avoided, may cause minor or moderate injuries.
 CAUTION	It alerts you to risks. Neglect of these risks may cause device damage, data loss, device performance deterioration, or unpredictable results.
 TIP	It provides a tip that may help you resolve problems or save time.
 NOTE	It provides additional information.



DANGER

To prevent electric shocks or other dangers, keep power plugs dry and clean.



WARNING

Strictly observe installation requirements when installing the device. The manufacturer shall not be held responsible for device damage caused by users' non-conformance to these requirements.

Strictly conform to local electrical safety standards and use power adapters that are marked with the LPS standard when installing and using this device. Otherwise, this device may be damaged.

Use accessories delivered with this device. The voltage must meet input voltage requirements for this device.

If this device is installed in places with unsteady voltage, ground this device to discharge high energy such as electrical surges in order to prevent the power supply from burning out.

When this device is in use, ensure that no water or any liquid flows into the device. If water or liquid unexpectedly flows into the device, immediately power off the device and disconnect all cables (such as power cables and network cables) from this device.

Do not place the thermal imaging camera and unpackaged products at a radiation source with a high intensity regardless of whether the device is in the normal power-on state, for example, the sun, laser, and electric arc welder, and place the thermal imaging camera and unpackaged products against objects with a high heat source, for example, the sun. Otherwise, the accuracy of the thermal imaging camera will be affected. In addition, the detector in the thermal imaging camera may be permanently damaged.

If this device is installed in places where thunder and lightning frequently occur, ground the device nearby to discharge high energy such as thunder strikes in order to prevent device damage.



CAUTION

Unless otherwise specified in the user manual, do not use the thermal imaging camera in an environment with the temperature lower than -10°C (+14F) or higher than 50°C (+122F). Otherwise, the images displayed by the thermal imaging camera are abnormal and the device may be damaged if working beyond the temperature range for a long period.

During the outdoor installation, prevent the morning or evening sunlight incidence to the lens of the thermal imaging camera. The sun shade must be installed and adjusted according to the angle of the sunlight illumination.

Avoid heavy loads, intensive shakes, and soaking to prevent damages during transportation and storage. The warranty does not cover any device damage that is caused during secondary packaging and transportation after the original packaging is taken apart.

This device is a static sensitivity device. Improper static may damage the thermal imaging camera. ESD protection measures and reliable grounding must be well prepared for device installation and uninstallation.

Protect this device from fall-down and intensive strikes, keep the device away from magnetic field interference, and do not install the device in places with shaking surfaces or under shocks.

Use a soft and dry cloth to clean the device body. In case that the dirt is hard to remove, use a dry cloth dipped in a small amount of mild detergent and gently wipe the device, and then dry it again. Pay special attention to the front window of the thermal imaging camera because this is precision optics. If the front window has water spots, use a clean and soft cloth to moisten with water and wipe it. If the front window needs further cleaning, use a soft cloth dampened with isopropyl alcohol or detergent. Improper cleaning can cause damage to the device.

The lens window of the thermal imaging camera is designed to be applicable to an outdoor environment. The window is coated with durable coating material, but may require frequent cleaning. When you found lens image degradation or excessive accumulation of pollutants, you should clear up the window in a timely manner. Exercise caution when you use this device in severe sandstorm (such as deserts) or corrosive environments (such as offshore). Improper use may cause surface coating off.

Do not jam the ventilation opening. Follow the installation instructions provided in this document when installing the device.

Keep the device away from heat sources such as radiators, electric heaters, or other heat equipment.

Keep the device away from moist, dusty, extremely hot or cold places, or places with strong electric radiation.

If the device is installed outdoors, take insect- and moisture-proof measures to avoid circuit board corrosion that can affect monitoring.

Remove the power plug if the device is idle for a long time.

Before unpacking, check whether the fragile sticker is damaged. If the fragile sticker is damaged, contact customer services or sales personnel. The manufacturer shall not be held responsible for any artificial damage of the fragile sticker.

Special Announcement

All complete products sold by the manufacturer are delivered along with nameplates, operation instructions, and accessories after strict inspection. The manufacturer shall not be held responsible for counterfeit products.

This manual may contain misprints, technology information that is not accurate enough, or product function and operation description that is slightly inconsistent with the actual product. The manufacturer will update this manual according to product function enhancement or changes and regularly update the software and hardware described in this manual. Update information will be added to new versions of this manual without prior notice.

This manual is only for reference and does not ensure that the information is totally consistent with the actual product. For consistency, see the actual product.

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1 Product Overview

1.1 Thermal Imaging Principles and Advantages

For any object, as long as its temperature is above the absolute zero (-273.15° C), although the object does not give out light, it can radiate infrared. The infrared is also known as thermal radiation. A temperature change occurs when the infrared radiated by objects at different temperatures is absorbed by the infrared thermal detector, and thereby generating an electrical effect. An electrical signal is amplified and processed to obtain a thermal image corresponding to the distribution of heat on the surface of the object, that is, infrared thermal imaging.

Applicable to any light environment

Traditional cameras rely on the natural or ambient light for imaging. However, the infrared thermal imaging camera can clearly image the object with the infrared heat radiation of the object without relying on any light. The infrared thermal camera is applicable to any light environment and is free from glare impact. It can clearly detect and find the target as well as identify the camouflaged and hidden target in both day and night. Therefore, it achieves real 24-hour surveillance.

Monitoring the temperature field of the target heat distribution

The infrared thermal camera can display the temperature field of the object and change the surface temperature distribution of the object that cannot be directly seen by human eyes to the thermal image representing the surface temperature distribution of the object. By monitoring the temperature field, you can immediately identify the temperature abnormality, thereby preventing potential risks caused by the temperature, such as fire.

Providing the cloud penetration capability

Atmosphere, dust, and clouds can absorb visible light and near infrared, but are clear to the thermal infrared for 3 to 5 microns (medium wave infrared region) and 8 to 14 microns (long wave infrared). Therefore, it is difficult for the conventional cameras to capture clear images under dense clouds, while the thermal imaging camera is able to effectively penetrate the atmosphere and clouds to capture clear images.

1.2 Device Structure

Figure 1-1 shows the rear panel of the thermal imaging box network camera. For details about the interfaces, see Table 1-1.

Figure 1-1 Appearance and interfaces of device

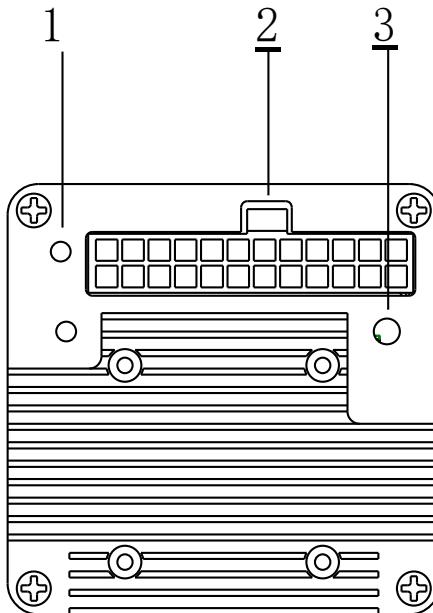


Table 1-1 Interfaces

ID	Physical Interface	Connection
1	Power indicator	Indicates the power status
2	Connector	Connector of multi-connector combination cable
3	Reset button (RESET)	The configuration resumes to the factory settings after you press the reset button for 3s. The default value of IP is 192.168.0.121.

1.3 Cable Connection

Figure 1-2 the multi-connector combination cable of the thermal imaging box network camera. For details about the multi-connector combination cable, see Table 1-2.

Figure 1-2 Multi-connector combination cable



Table 1-2 Multi-connector combination cable

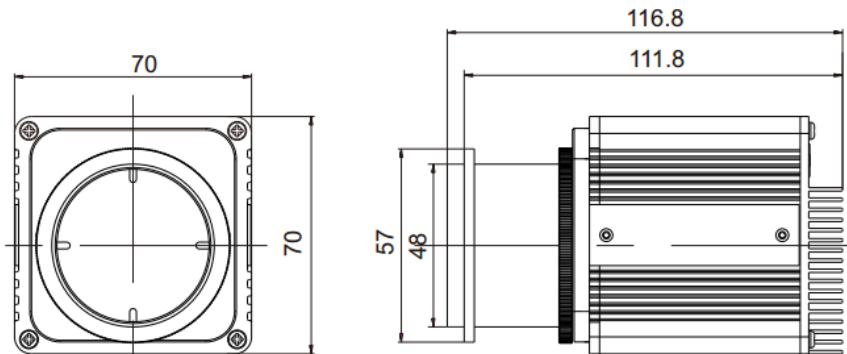
ID	Functions	Connection
1	Alarm out	Connects to the external alarm out device, such as alarm light.
2	Alarm in	Inputs the alarm signal, such as doorbell.
3	Audio input	Inputs the audio signal and receives the analog audio signals from the sound pick-up device.
4	Audio output	Connects to the external audio device such as the voice box.
5	Network interface	Connects to the standard Ethernet cable.
6	Motor focus	Connects to the input interface of pan focusing signal cable.

ID	Functions	Connection
7	Power interface	Connects to the 12 V DC power supply.
8	Analog video interface	Sends analog video signals. User can connect the camera to a TV monitor through this port to view analog videos.
9	RS 485/12 V	Connects to the external pan & tilt/ Connects to a fan.

1.4 Device Dimensions

Figure 1-3 shows the dimensions of the thermal imaging box network camera.

Figure 1-3 Dimensions of 25 mm prime lens (unit: mm)



1.5 Packing List

Open the package, check the appearance of product for no obvious damage, and confirm whether the items are consistent with the list.

Table 1-3 Packing list

Component	Quantity	Remark
Thermal Network Camera	1	
User Manual	1	

1.6 Installation

1.6.1 Preparations

User need the tools and accessories shown in Table 1-4 during the installation (you need to prepare the tools by yourself, and the accessories are in the package of the camera).

Table 1-4 Installation tools

Tools	Appearance
Phillips' screwdriver (prepare by yourself)	

1.6.2 Installation Mode

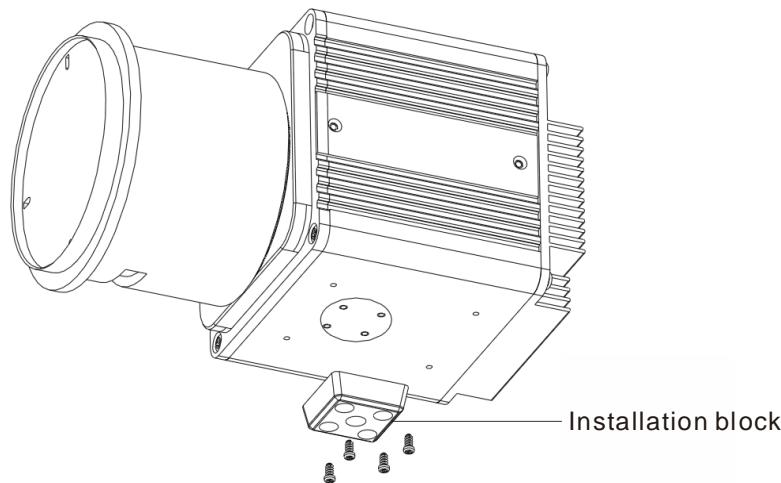
If the thermal imaging box camera is installed indoor, a bracket should be selected; if the thermal imaging box camera is installed outdoor, a shield should be selected.

 **NOTE**

The wall where the support is mounted must be able to withstand at least three times of the total weight of the support and the camera.

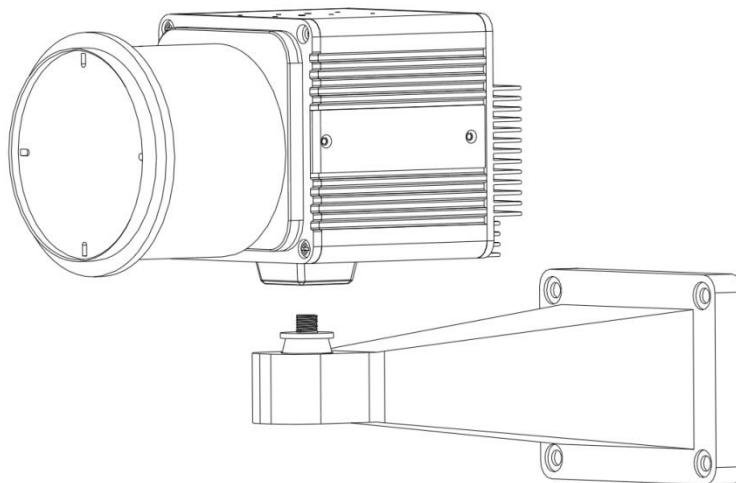
Step 1 Remove the installation block delivered with the camera. Fix the installation block on the top or on the bottom of the camera, as shown in Figure 1-4.

Figure 1-4 Fix the installation block



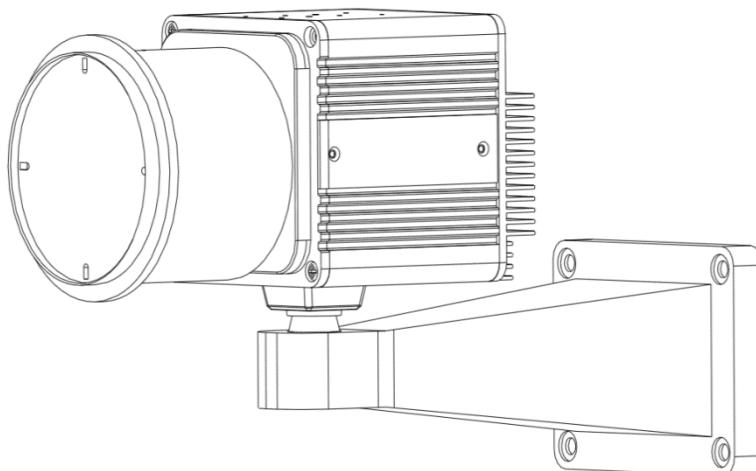
Step 2 Fix the installation block and mounting bracket, as shown in Figure 1-5.

Figure 1-5 Fixing installation block and mounting bracket



Step 3 Fix the mounting bracket on the wall, as shown in Figure 1-6.

Figure 1-6 Fix the mounting bracket

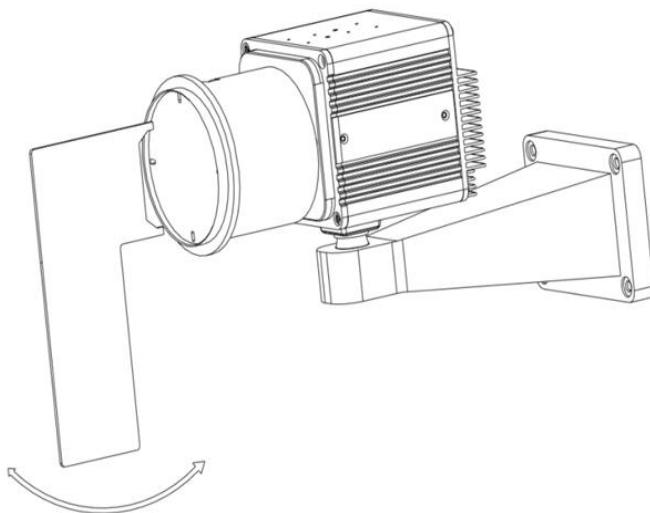


Step 4 Focusing.

(1) Focusing with focusing fixture

Grasp the handle portion of the fixture, and focus along the direction of arrows, as shown in Figure 1-7.

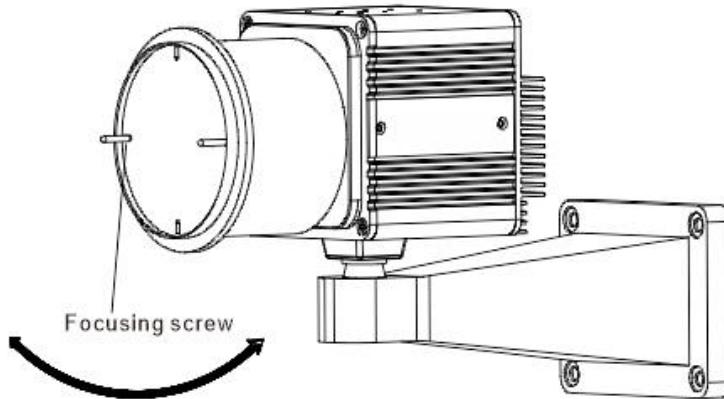
Figure 1-7 Focusing with focusing fixture



(2) Focusing with focusing screw

Insert the focusing screw into the screw hole and focus along the direction of arrows as shown in Figure 1-8.

Figure 1-8 Focusing with focusing screw



----End

2 Device Login

2.1 Login and Logout

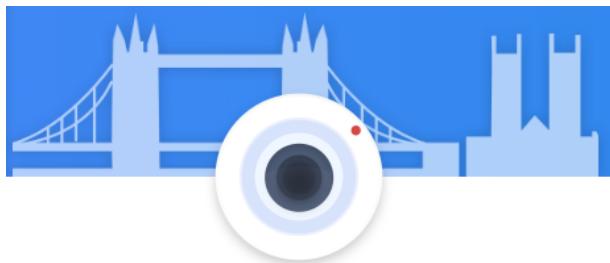
 **NOTE**

To access the camera's web interface, use **Microsoft Edge, Google Chrome, or Mozilla Firefox**. Other browsers may not support all functions.

Login

1. **Open a web browser** (Chrome recommended) and enter the camera's IP address in the address bar.
 - o **Default IP address:** 192.168.0.121
2. **First-time users:** Create a password when prompted, then proceed to the login page.

Figure 2-1 Create password



Please Create Password

English ▾

User Name

admin

New Password



|



Please Input New Password

Confirm

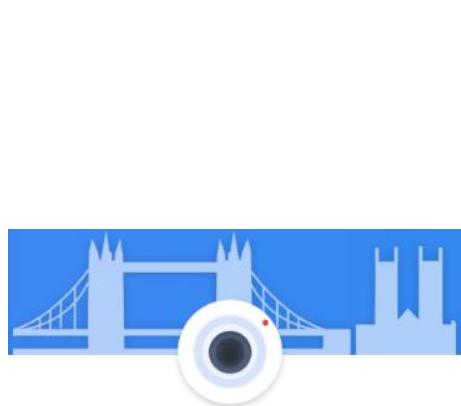
|



Create

3. Enter your **username** and **password** to log in.
 - o **Default username:** admin
 - o You must set a password during the first login.
4. Set an **email address** for password recover, set the questions for recover. If you don't want to set these, you can skip them.

Figure 2-2 password recover



Set Question for Recover Password

When you were young, what did you want to be when you grew up?

Who was your childhood hero?

What is your dream holiday destination?

Set up an email address for password recovery

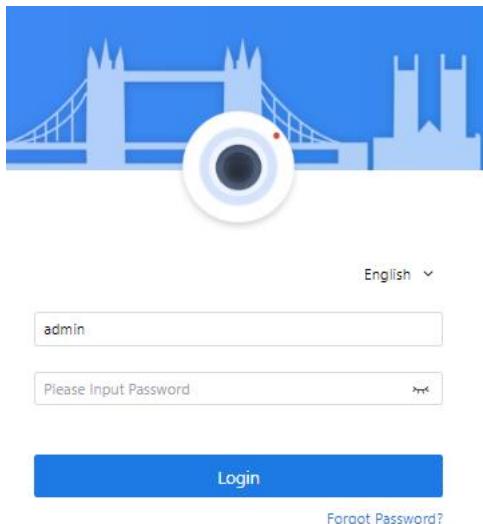
Email

Skip **Next** **Skip** **Finish**

Forget Password

Input the **super administrator** user name to show the “**Forget password**” . If you forget the password, click this button to jump to the “**Forget password**” page.

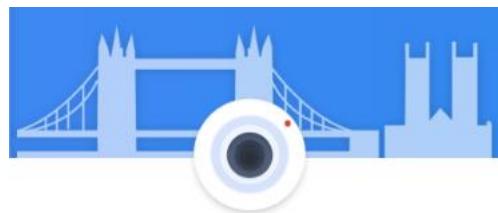
Figure 2-3 Login page



There are three methods available for recovering the password. For Email and Question, the user should set them first during the activation of the camera.

Method 1: **Email** The camera should be connected to the network so that it can send the temporary password to the email address. The temporary password is **valid for five minutes**; create a new password immediately.

Figure 2-4 Forget password



Forgot Password

Email Question QR Code

We will send a temporary password to

Back

Send

Method 2: **Question** Answer the security questions correctly to enter the “New Password” page.



Forgot Password

Email Question QR Code

When you were young, what did you want to be when you grew up?

Who was your childhood hero?

What is your dream holiday destination?

Back

OK



Please Input New Password

New Password

 ?

Please Input New Password

Confirm

 ?

OK

Method 3: **QR Code** If the user did not set the recovery email and question, the user can scan the QR Code on the login page and send it to the reseller. We will provide a temporary password that will be valid until 11:59:59PM. Use the temporary or new password to log in and then create a new one.

Figure 2-5 QR Code



Forgot Password

[Email](#)[Question](#)[QR Code](#)

003#FF1120#2025-08-04

Scan QR-Code and send it to your reseller to
recovery user password

[OK](#)

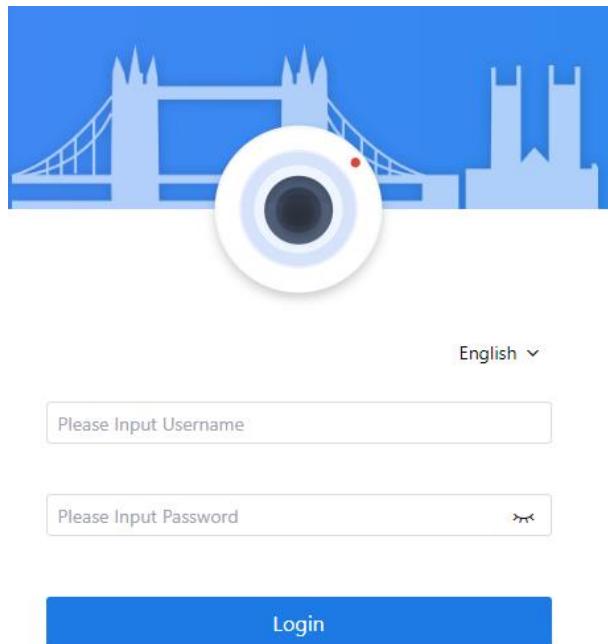
NOTE

DHCP is enabled by default. Use the provided tool to search for the camera IP. Default IP: 192.168.0.121.

Important: After updating the password, wait at least 3 minutes before powering off the device to ensure the changes are saved. Alternatively, log in with the new password to verify.

5. Click **Login** to access the homepage.

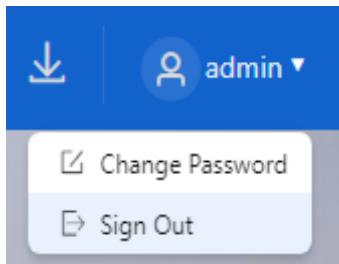
Figure 2-6 Login page



NOTE

- The default username is admin. Users should create the password for the first time login.
- **DHCP is enabled by default**, meaning the IP address may change if your network assigns a new one. You can use the provided tool to search for the current IP address.
- **Changing the password requires a reboot**: After modifying the password, wait **at least three minutes** before powering off the device. Alternatively, log in again to confirm the new password.
- For security, regularly update your password.
- You can change the system language from the login page.

Logout



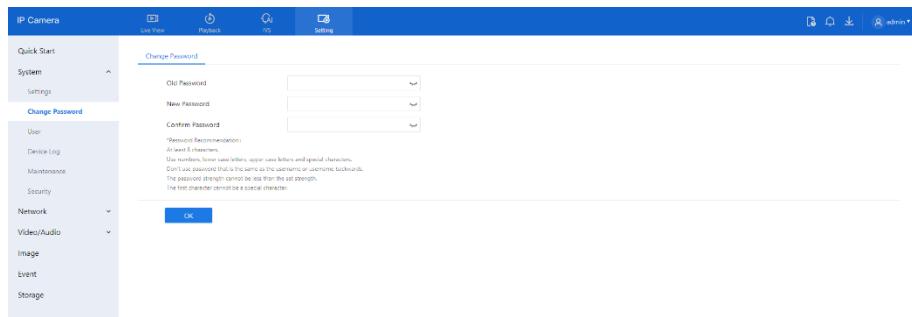
Click “Sign Out” in the upper right corner to return to the login page.

2.2 Change Password

Description

Step 1 Click the username on the upper right, choose **Change Password** to enter the change password is as shown in Figure 2-7. Or choose **Setting > System > Change Password**.

Figure 2-7 Change the default password page



Step 2 Input the old password, new password, and confirm password.

Step 3 Click **OK**.

If the message " Change your password success!" pops up, the password is successfully changed. If the password fails to be changed, there will be some tips for changing password. (For example, the new password length couldn't be less than eight.).

It is advised to restart the device three minutes later after modifying password.

Step 4 Click **OK**. The login page is displayed.

---End

2.3 Homepage Layout

On the homepage, you can view real-time videos, receive alarm and fault notifications, set parameters, change the password, and log out of the system. The figure shows the homepage layout. Table 2-1 describes the elements on the homepage.

Figure 2-8 Homepage layout



Table 2-1 Elements on the homepage

ID	Element	Description
1	Live View	Real-time videos are played in this page.
2	Playback	You can query the playback videos in this area. NOTE Only when the SD card or NAS has videos can you query the playback videos.
3	IVS setting	Intelligent Video System, set the ai multi-target, intelligent analysis (intrusion, smart motion, single line crossing, double line crossing, multi-loitering, wrong-way, general parameters), people counting and so on
4	Thermal	Set the parameters of thermal, such as temperature parameter, temperature alarm, schedule linkage, led control and so on.

ID	Element	Description
5	Setting	You can choose a menu to set device parameters, quick start, system, network, audio /video, image, event, and storage.
6		About the intercom function.
7		When the device accepts an alarm signal, the alarm icon will display . You can click  to view the alarm information.
8		SD card video backup and download status.
9		Current user, sign out or change password.
10		Set brightness, contrast and sharpness. For motorized lens, users can control the lens at here.
11		Window scale, switch the scale of play live video.
12		Full screen, click the icon to play live video at full screen.
13		Stream, click icon to switch stream. There are two modes stream.
14		Pause/Start. Close live video or play live video.
15		Audio. Open or close audio.
16		Two-way audio. Open or close intercom, the computer should be plugged in microphone in advance.

ID	Element	Description
17		Click the icon to snapshot the video and save the images to the specified location.
18		Record the video and save the file to the specified location.
19		<p>Target Frame Intelligent marking</p> <p>Target frame: when detect the target, it will show frame on target. Intelligent marking: the detection area frame of the intelligent analysis in IVS will be displayed in the live video interface.</p>
20	[25fps] [704x576] [0.924Mbps][H.264]	Frame rate / resolution / bit rate / video encode type.
21		Audio alarm status. Red means it is alarming. Click the icon to show the Stop button. Click Stop to close the audio alarm.
22		<p>I/O output, control the I/O alarm output</p> <p>Open Close</p> <p>manually. Click Open or Close to open alarm or close the alarm.</p>

Figure 2-9 About the intercom function

About The Intercom Function:

Description: Only For Enabling the Two-way Audio (Camera) in Chrome on HTTP in Chrome for (local) insecure origins. On HTTPS, all browsers are compatible with Two-way Audio (Camera).

HTTP Environment Chrome Opens The Intercom Step:

1. Ensure That The Computer is Plugged Into a Usable Microphone Device
2. Navigate to 'chrome://flags/#unsafely-treat-insecure-origin-as-secure' in Chrome.
3. Find and Enable The 'Insecure Origins Treated as Secure'
4. Add any camera addresses you want to ignore the secure origin policy for on the input box. The comma (',') is used to separate multiple camera addresses. For Example http://192.168.0.123, http://192.168.0.123:8045
5. Left-Click Outside The Input Box to Save It and Relaunch Chrome.

2.4 Playback

Click "Playback" at web interface. If users install micro SD card, and there are videos in SD card. Click "Playback" and the playback video will show as in figure.

Figure 2-10 Playback page

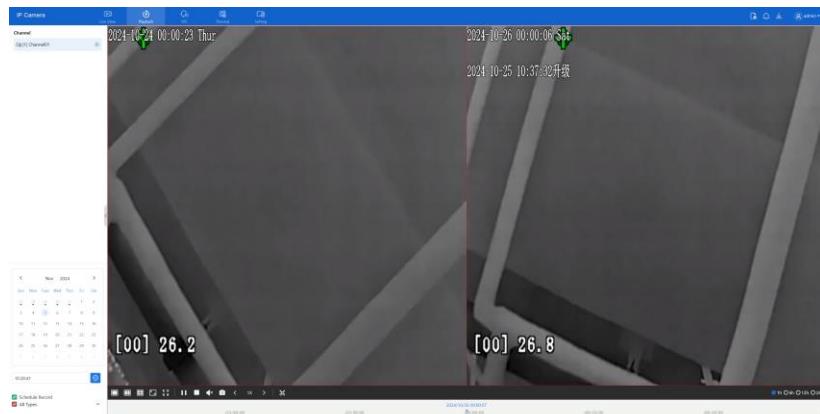


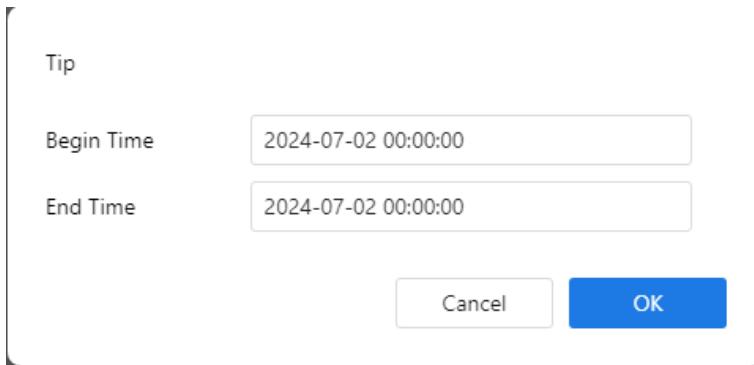
Table 2-2 Playback function

ID	Element	Description
1	Channel	The channel list of cameras.

2	Calender	 the green point means it has recording video. Set the time to play recording.
3	<input checked="" type="checkbox"/> Schedule Record <input checked="" type="checkbox"/> All Types	All Types I/O Alarm Motion Alarm Day/Night Switch Alarm Abnormal Audio Alarm Intrusion Smart Motion Single Line Crossing Double Line Crossing <u>Multi-Loitering</u> The green timeline represents scheduled recording and the red timeline is alarm recording. The types of alarm recording vary according to model performance.
4		One screen plays recording. Choose one day has recording, click  to play.
5		Two screens play recording. Choose the screen, choose the channel, select one day which has recording(the date shows green point) , click  to play.
6		Four screens play recording. Choose the screen, choose the channel, select one day which has recording(the date shows green point) , click  to play.
7		Window scale, switch the scale of play recording video.
8		Full screen, click the icon to play recording video at full screen.

9		Pause/Start. Close live video or play recording video.
10		Audio. Open or close audio.
11		Click the icon to snapshot the video and save the images to the specified location.
12		Fast Forward, 1/16X, 1/8 X, 1/4 X, 1/2 X, 1 X, 2 X, 4 X, 8 X
13		click the icon to start backup, drag the bar to download recording quickly, click the icon again to end up. The pop-up window of tip as shown in Figure 2-11, click the save to save the video. Click Cancel to abandon.  the backup list to show the detail information.
14		Time axis, users can choose 1h, 6h, 12h, 24h.

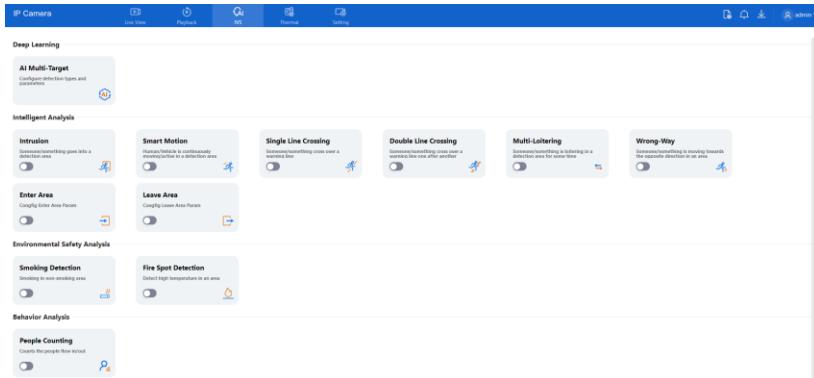
Figure 2-11 Record backup tip



2.5 IVS Setting

Click IVS to enter IVS setting page, users can set the deep learning, intelligent analysis, behavior analysis as shown in Figure 2-12. The detail settings will be introduced at the following chapters.

Figure 2-12 IVS setting page



NOTE

The different models have different IVS functions, please refer to actual product.

----End

3 Quick Start Settings

For using the camera quickly, users to set the Local Network, Video, Display, OSD, Date and Time at Quick Start interface.

3.1 Local Network

Description

Local network parameters include:

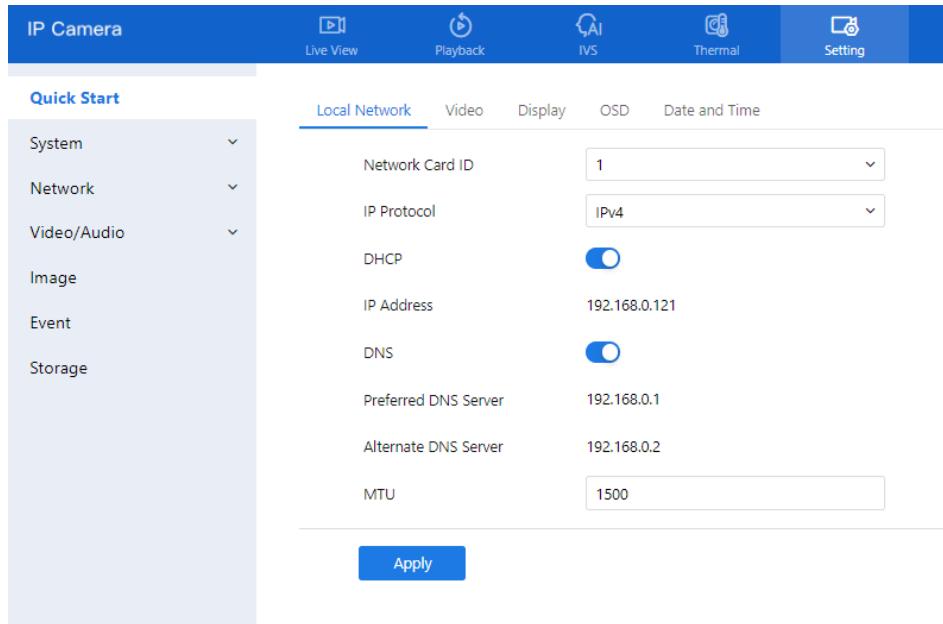
- IP protocol
- IP address
- Subnet mask
- Default gateway
- Dynamic Host Configuration Protocol (DHCP)
- Preferred Domain Name System (DNS) server
- Alternate DNS server
- MTU

Procedure

Step 1 Choose **Setting > Quick Start > Local Network**.

The **Local Network** page is displayed, as shown in Figure 3-1.

Figure 3-1 Local network page



Step 2 Set the parameters according to Table 3-1.

Table 3-1 Local network parameters

Parameter	Description	Setting
Network Card ID	--	[Default value] 1
IP Protocol	IPv4 is the IP protocol that uses an address length of 32 bits. IPv6 is the IP protocol that uses an address length of 64 bits.	[Setting method] Select a value from the drop-down list box. [Default value] IPv4
DHCP	Enable DHCP, and the device will automatically obtain the IP address from the DHCP server.	[Setting method] Click the button on to enable DHCP . NOTE To query the current IP address of the device, you must query it on the platform based on the device name.

Parameter	Description	Setting
IP Address	Device IP address that can be set as required.	[Setting method] Enter a value manually. [Default value] 192.168.0.121
Subnet Mask	DHCP is off. Subnet mask of the network adapter.	[Setting method] Enter a value manually. [Default value] 255.255.255.0
Default Gateway	DHCP is off. This parameter must be set if the client accesses the device through a gateway.	[Setting method] Enter a value manually. [Default value] 192.168.0.1
Preferred DNS Server	DNS is on. IP address of a DNS server.	[Setting method] Enter a value manually. [Default value] 192.168.0.1
Alternate DNS Server	DNS is on. IP address of a domain server. If the preferred DNS server is faulty, the device uses the alternate DNS server to resolve domain names.	[Setting method] Enter a value manually. [Default value] 192.168.0.2
MTU	Set the maximum value of network transmission data packets.	[Setting method] Enter a value manually. NOTE The MTU value is range from 1280 to 1500, the default value is 1500, Please do not change it arbitrarily.

Step 3 Click **Apply**.

If the message "Apply success!" is displayed, and the system will save the settings. The message "Set network parameter success, please login system again" is displayed. Use the new IP address to login to the web management system.

If the message "Parameter is Invalid" is displayed, please set the parameters correctly.

---End

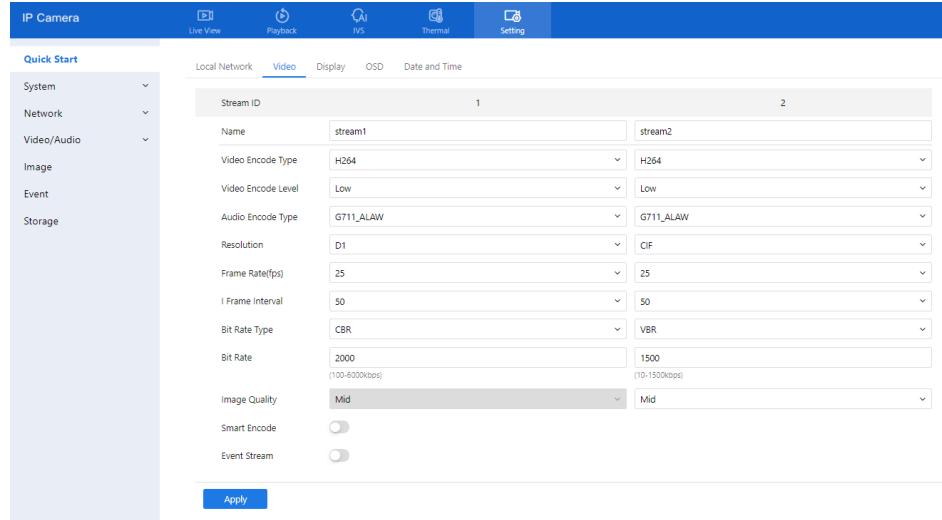
3.2 Video

Procedure

Step 1 Choose **Setting > Quick Start > Video**.

The **Video** page is displayed, as shown in Figure 3-2.

Figure 3-2 Video setting page



Step 2 Set the parameters according to Table 3-2.

Table 3-2 Parameters of stream configuration

Parameter	Description	Setting
Stream ID	<p>The device supports at most three streams.</p> <p>Streams 1 and 2 adopt H.264 code.</p> <p>Stream 1 stands for the best stream performance of the device supports.</p> <p>Stream 2 usually offers comparatively low-resolution options.</p>	<p>[Setting method]</p> <p>Select a value from the drop-down list box.</p>
Name	<p>Stream name.</p> <p>NOTE</p> <p>The stream name consists of character, number, character and underline.</p>	<p>[Setting method]</p> <p>Enter a value manually. The value cannot exceed 32 bytes.</p> <p>[Default value]</p> <p>Stream 1</p>

Parameter	Description	Setting
Video Encode Type	<p>The video encode determines the image quality and network bandwidth required by a video. Currently, the following encode standards are supported:</p> <p>MJPEG</p> <p>MJPEG is a standard intra-frame compression encode. The compressed image quality is good. No mosaic is displayed on motion images. MJPEG does not support proportional compression and requires large storage space. Recording and network transmission occupy large hard disk space and bandwidth. MJPEG is not applicable to continuous recording for a long period of time or network transmission of videos. It can be used to send alarm images.</p> <p>Only the low video encode level can be chosen.</p> <p>H.264</p> <p>H.264 consists of H.264 low Profile (Low level), H.264 Main Profile(Mid level) and H.264 High profile ((High level)). The performance of H.264 High Profile is higher than that of H.264 Main Profile, and the performance of H.264 Main Profile is higher than that of H.264 Base Profile. If a hardware decoding device is used, select the appropriate encode based on the decoding performance of the device.</p> <p>H.264 High Profile has the highest requirements on the hardware performance, and H.264 Base Profile has the lowest requirements for the hardware performance.</p> <p>There are three level can be chosen</p> <p>H.265</p> <p>H.265 is the advanced video encoding standard. It's the improvement standard from H.264. H.265 improves the streams, encoding quality and algorithm complexity to make configuration optimization.</p> <p>Only the Mid video encode level can be chosen.</p>	<p>[Setting method] Select a value from the drop-down list box.</p> <p>[Default value] H.264 High Profile</p> <p>NOTE The H.264 High Profile encode means high requirements on the hardware. If the hard-decoding capability is low, use H.264 Main Profile or H.264 Base Profile.</p> <p>When users choose the MJPEG for Stream 1, some functions will be error, such as the videos of FTP upload may not be play correctly.</p>
Audio Encode Level	<p>The following audio encode standards are supported:</p> <p>G711_ULAW: mainly used in North America and Japan.</p>	<p>[Setting method] Select a value from the drop-down list box.</p>

Parameter	Description	Setting
	<p>G711_ALAW: mainly used in Europe and other areas.</p> <p>RAW_PCM: encode of the original audio data. This encode is often used for platform data.</p>	
Resolution	<p>A higher resolution means better image quality.</p> <p>NOTE IP cameras support different resolutions based on the model.</p>	<p>[Setting method] Select a value from the drop-down list box.</p>
Frame Rate(fps)	<p>Frame rate is the number of images, snapshots, or frames that a camera can take per second. The frames per second determine the smoothness of a video. A video whose frame rate is higher than 22.5 f/s is considered as smooth by human eyes.</p> <p>Frame rates for different frequencies are as follows:</p> <p>50 Hz: 1–25 f/s</p> <p>60 Hz: 1–30 f/s</p> <p>NOTE The frequency is set on the Device Configuration > Camera page. The biggest MJPEG coding format frame rate is 12 frames per second.</p>	<p>[Setting method] Select a value from the drop-down list</p>
I Frame Interval(f)	<p>I frame do not require other frames to decode. A smaller I frame interval means better video quality but higher bandwidth.</p>	<p>[Setting method] Select a value from the drop-down list</p>
Bit Rate Type	<p>The bit rate is the number of bits transmitted per unit of time.</p> <p>The following bit rate types are supported:</p> <p>Constant bit rate (CBR)</p> <p>The compression speed is fast; however, improper bit rate may cause vague motion images.</p> <p>Variable bit rate (VBR)</p> <p>The bit rate changes according to the image complexity. The encoding efficiency is high and the definition of motion images can be ensured.</p>	<p>[Setting method] Select a value from the drop-down list box.</p>
Bit Rate Range	<p>Indicates the maximal value of the bit rate. the different models may have different ranges, please refer to actual product.</p>	<p>[Setting method] Enter a value manually.</p>
Image Quality	<p>The video quality the camera output.</p>	<p>[Setting method] Select a value from the drop-down list box.</p>

Parameter	Description	Setting
Smart Encode	<p>Smart Encode.</p> <p>Smart encode includes H.264 & H.265.</p> <p>The storage space will be reduced fifty percent when smart encode is enabled.</p> <p>Only main stream supports smart encode.</p>	<p>[Setting method]</p> <p>Click the button on to enable Smart Encode.</p>
Event Stream	Enable Event Stream. Set the event frame rate and event bit rate. It can be recording at the frame rate and bitrate set in the event stream, which facilitates recording with higher image quality when an alarm occurs. During normal periods, recording can be done according to the parameters set above.	<p>[Setting method]</p> <p>Click the button on to enable Event Stream.</p>

Step 3 Click **Apply**.

If the message "Apply success!" is displayed, the system will save the settings.

If the message "Apply failed!" is displayed, you must apply for the Parameter Configure permission from an administrator.

If a message indicating that the bit rate invalid is displayed, enter a new bit rate value.

----End

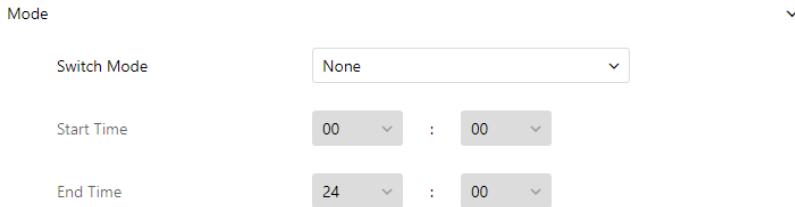
3.3 Image Display

There are two settings, current settings and edit settings. Modify the parameters at edit setting. There are four profiles can be set.

3.3.1 Mode

Step 1 Go to **Setting > Quick Start > Display**, choose **Edit Settings** Click **Mode** tag on Display Settings interface, the Mode page is displayed, as shown in figure.

Figure 3-3 Mode page



Step 2 Set the Mode parameters.

Step 3 Click **APPLY** to save the setting.

---End

3.3.2 Image

Go to **Setting > Quick Start > Display**, choose **Image** item. Figure shows the image interface.

Figure 3-4 Image interface

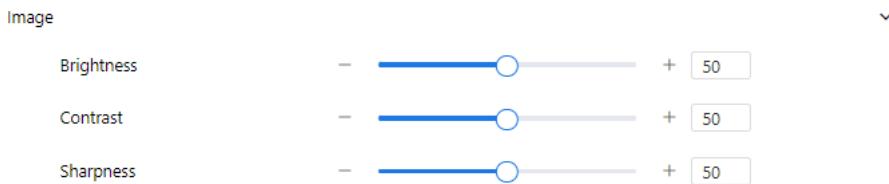


Table describes the image setting parameters.

Table 3-3 Image setting parameter description

Parameter	Description	Setting
Brightness	It indicates the total brightness of an image. As the value increases, the image becomes brighter.	[Setting method] Drag the slider. [Default value] 50
Detail Enhancement	Adjust the details and edges of higher temperature image.	[Setting method] Drag the slider. [Default value] 50
Contrast	It indicates the contrast between the bright part and the dark part of an image. As the value increases, the contrast increases.	[Setting method] Drag the slider. [Default value]

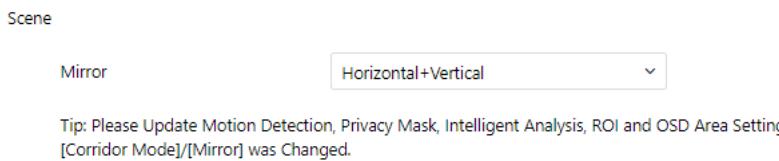
Parameter	Description	Setting
		50
Sharpness	It indicates the sharpness of the image plane and the sharpness of the image edge. The clearer image, the better detail contrast.	[Setting method] Drag the slider. [Default value] 50

----End

3.3.3 Scene

Go to **Setting > Quick Start > Display**, choose **Scene** item. Figure 3-5 shows the scene interface.

Figure 3-5 Scene interface



Provide the selection of image pixel locations.

Normal: the image is not flipped.

Horizontal: the image is flipped left and right.

Vertical: the image is flipped up and down.

Horizontal + Vertical: the image upside-down and reversal.

----End

3.3.4 Set Pseudocolor

Click **Setting > Quick Start > Display**, choose **Set Pseudocolor** item. Figure 3-6 shows the Set Pseudocolor interface.

Figure 3-6 Set Pseudocolor interface

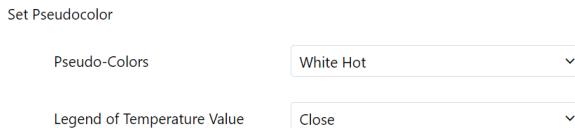
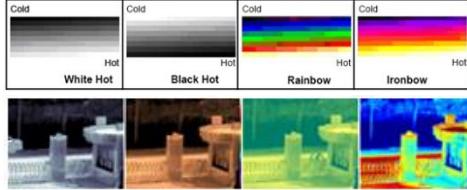


Table 3-4 Pseudocolor parameter

Parameter	Description	Setting
Pseudo-Colors	<p>Polarity/LUT: the temperatures of the temperature fields detected by the thermal imaging camera are separately mapped to values ranging from 0 to 255 by the algorithm. In the black/white display mode, this range is converted to the grayscale tones. For example, 0 indicates completely black, and 255 indicates completely white. The temperature field of the scene is converted to images by using the grayscale ranging from 0 to 255. Different polarity modes can be converted to different display images. The most common setting is white hot (a hotter object is displayed brighter than a colder object) or black hot (a hotter object is displayed darker than a colder object). The difference between two modes lies in that the temperatures corresponding to the darker one and the lighter one is reversed. Other modes include rainbow, ironbow, HSV, autumn, bone and so on.</p> 	<p>[How to set] Select from the drop-down list box.</p> <p>[Default value] White Hot</p>
Legend of Temperature Value	<p>It is on, the live video will show, otherwise there is no legend.</p>	<p>[How to set] Select from the drop-down list box.</p> <p>[Default value] Close</p>

3.3.5 FFC Control

Click **Setting > Quick Start > Display**, choose **FFC control** item. Figure shows the FFC control interface.

Figure 3-7 FFC control interface

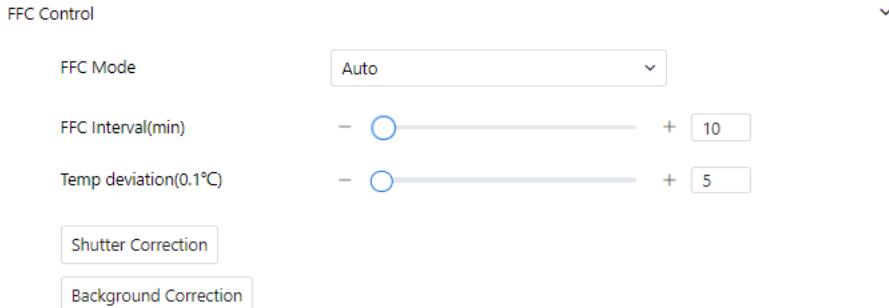


Table describes the FFC mode parameters.

Table 3-5 FFC control parameter description

Parameter	Description	Setting
FFC Mode	<p>The internal of the thermal imaging camera may comprise the mechanical action correction mechanism that can periodically improve the image quality. This component is called flat field correction (FFC). When controlling the FFC, the FFC shields the sensor array, so that each portion of the sensor can collect uniform temperature fields (flat field). By means of FFC, the camera can update the correction coefficients to output more uniform images. Throughout the FFC process, the video image is frozen for two seconds and a static-frame image is displayed. After the FFC is complete, the image is automatically recovered. Repeated FFC operations can prevent the grainy and image degradation problems. The FFC is especially important when the temperature of the camera changes. For example, after the camera is powered on or the ambient temperature is changed, you should immediately perform the FFC.</p> <p>Auto: In the Automatic FFC mode, the camera performs FFC whenever its temperature changes by a specified amount or at the end of a specified</p>	<p>[How to set] Select from the drop-down list box.</p> <p>[Default value] Auto</p>

Parameter	Description	Setting
	<p>period of time (whichever comes first). When this mode is selected, the FFC interval (minutes) ranges from 5 to 30 minutes. The temperature change of the camera is based on the temperatures collected by the internal temperature probe. The temperature of the camera sharply changes when the camera is powered on. The FFC is relatively frequent, which is normal.</p> <p>Manual: In the manual FFC mode, the camera does not automatically perform the FFC based on the temperature change or the specified period. You can press the Do FFC button to select the manual FFC mode. When you feel that the image is obviously degraded but the automatic FFC is not performed, you can use the manual FFC function to check whether the image quality can be improved.</p>	
FFC Interval (min)	In the automatic FFC mode, the FFC interval ranges from 5 to 255 minutes.	<p>[How to set] Drag the slider. [Default value] 5</p>
Temper Deviation(0.1°C)	In the automatic FFC mode, the FFC interval ranges from 0.2 to 25.5 centigrade.	<p>[How to set] Drag the slider. [Default value] 5</p>
Shutter Correction	Click the icon to adjust exposure immediately.	Click the button
Background Correction	Click the icon and cover the camera with something to adjust image. Remove the thing to finish adjustment.	Click the button

----End

3.3.6 Noise Reduction

Go to **Setting > Quick Start > Display**, choose **Noise Reduction** item. Figure shows the Noise Reduction interface.

Figure 3-8 Noise reduction interface

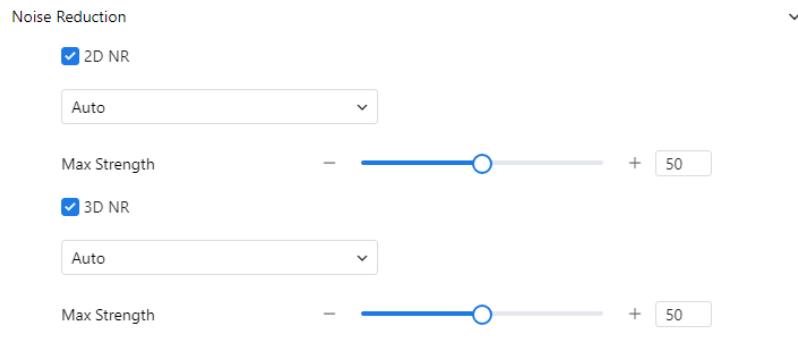


Table describes noise reduction parameters.

Table 3-6 DNR parameter description

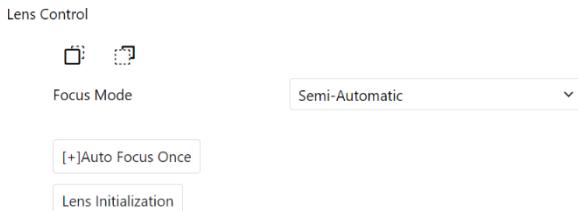
Parameter	Description	Setting
2 DNR	Decrease the image noise.	[How to set] Select from the drop-down list box. Drag the slider to adjust max strength. [Default value] Auto
3 DNR	Decrease the image noise.	[How to set] Select from the drop-down list box. Drag the slider to adjust max strength. [Default value] Auto

---End

3.3.7 Lens Control

Go to **Setting > Quick Start > Display**, choose **Lens Control** item. Figure shows Figure 3-9 shows the lens control interface.

Figure 3-9 Lens control



able describes noise reduction parameters.

Table 3-7 Lens control parameter description

Parameter	Description	Setting
Focus mode	Near focus/ far focus. Semi-Automatic or Manual	[How to set] Click the button
Auto focus once	Click to focus once automatically.	[How to set] Click the button
Lens Initialization	Click to initialize the lens	[How to set] Click the button

----End

3.4 OSD

Description

The on-screen display (OSD) function allows you to display the device name, channel ID and name, time, and other customized contents on videos. You can drag the OSD frames to anywhere you want to put.

When the resolution is D1 and CIF, the OSD customized in web interface can show at most 22 words normally.

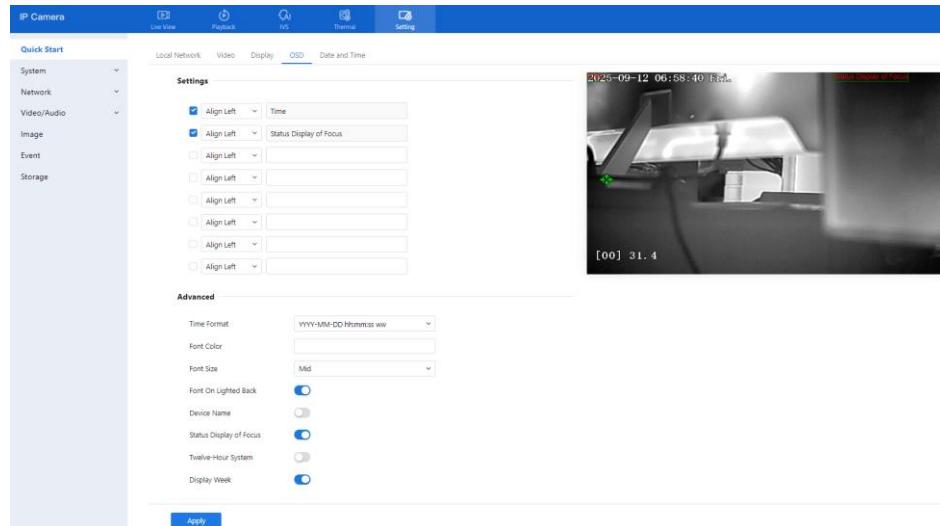
The OSD support simplified Chinese, English, digital and some special character only.

Procedure

Step 1 Go to **Setting > Quick Start > OSD**.

The **OSD** page is displayed, as shown in 4.3 Step 4.

Figure 3-10 OSD



Step 2 Set the parameters according to Table 3-8.



There are no more than seven OSD display areas.

Table 3-8 Parameters of OSD

Parameter	Description	Setting
Time	Indicates whether to display the time.	[Setting method] Tick the time.
Custom OSD	Tick to enable, choose the position to show content of custom OSD.	[Setting method] Enter the characters.
Time Format	Format in which the time is displayed.	[Setting method] Select a value from the drop-down list box. [Default value] YYYY-MM-DD hh:mm:ss ww

Parameter	Description	Setting
Font Color	Set the font color.	[Setting method] Select a value from the drop-down list box. [Default value] Blank
Font Size	Set the font size.	[Setting method] Select a value from the drop-down list box. [Default value] Mid
Font Transparency	Set the font transparency.	[Setting method] Select a value from the drop-down list box. [Default value] Opaque
Font on Lighted Back	Enable the font on lighted back.	[Setting method] Click the button on to enable Font on lighted back .
Device Name	Indicates whether to display the device name.	[Setting method] Click the button on to enable Device Name
Twelve-Hour System	The time format shows at twelve-hour system.	[Setting method] Click the button on to enable
Display Week	The week will show.	[Setting method] Click the button on to enable

Step 3 Click **Advanced**, set the parameter of “Time Format”, “Font Color”, “Font Transparency”, “Font on lighted back”, and so on.

Step 4 Click **Apply**. The message "Apply success!" is displayed and the system will save the settings.

----End

3.5 Date and Time

Description

On the **Date and Time** page, you can modify the date and time. Parameters that can be set include:

Time zone and daylight-saving time (DST)

Date and time

Network Time Protocol (NTP) server

Procedure

Choose **Setting > Quick Start > Date and Time**.

The **Date and Time** page is displayed, as shown in Figure 3-11. Table 3-9 describes the parameters.

Figure 3-11 Date and time page

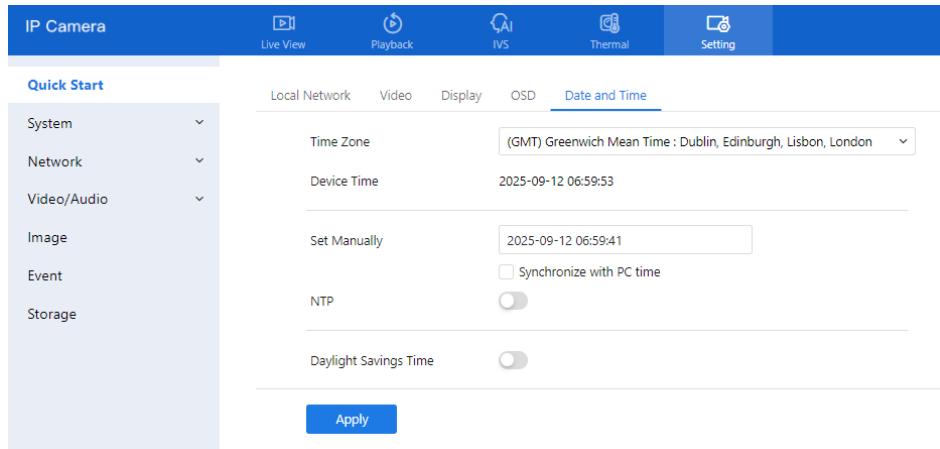


Table 3-9 Parameters of date and time

Parameter	Description	Setting
Time Zone	N/A	[Setting method] Select a value from the drop-down list box. [Default value] Greenwich mean time
Device Time	Device display time.	[Setting method] Synchronize the time from the PC. Enter a value manually.
Set Manually	You can set the device time manually or synchronize with PC time.	[Setting method] Click Set Manually and set the date and time in the format YYYY-MM-DD HH:MM: SS .

Parameter	Description	Setting
NTP	IP address or domain name of the NTP server.	[Setting method] Click the button on to enable NTP and enter a value manually.
Server Address	NTP is enabled. The NTP server IP.	[Setting method] Enter a value manually.
Port	NTP is enabled. Port number of the NTP server.	[Setting method] Enter a value manually. [Default value] 123
Interval	NTP is enabled. Set time interval to check if the device time has synchronized with the NTP server time.	[Setting method] Enter a value manually. [Default value] 60
Daylight Savings Time	When the DST start time arrives, the device time will automatically be one hour earlier. When the DST end time arrives, the device time will automatically be one hour later.	[Setting method] Click the button on to enable Daylight Saving Time.

Click **Apply**. The message "Apply success!" is displayed and the system will save the settings.

---End

4 Configuring Thermal

4.1 Settings

4.1.1 Temperature Parameters

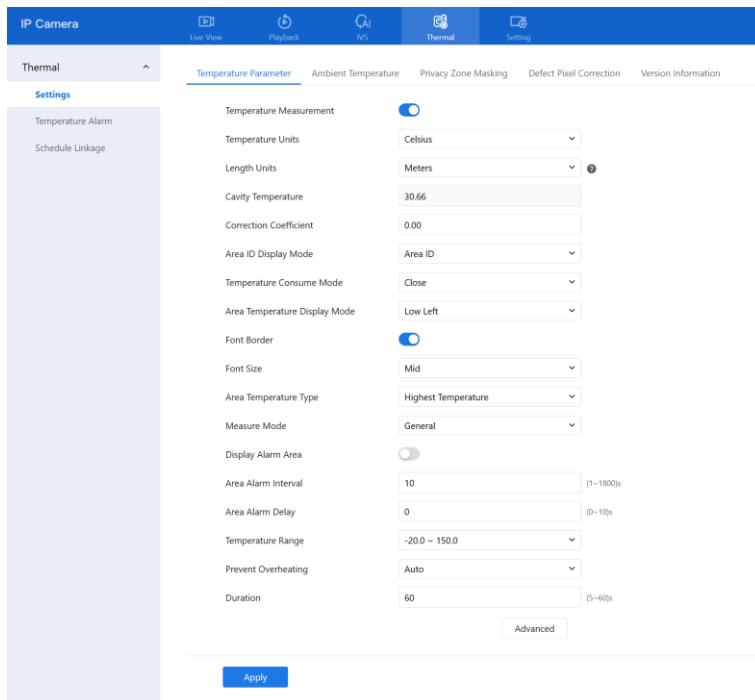
Temperature parameters include temperature unit, ambient type, ambient temperature, cavity temperature, correctional coefficient, area temperature display mode, area temperature type, measure mode, area alarm interval and so on.

Operation Procedure

Step 1 Choose **Thermal > Settings > Temperature Parameter**.

The **Temperature Parameters** page is displayed, as shown in Figure 4-1.

Figure 4-1 Temperature Parameters Interface



Step 2 Set the parameters according to Table 4-1.

Table 4-1 Temperature Parameters

Parameter	Description	Setting
Temperature Measurement	The default is enabling.	[Setting method] Enable or disable [Default value] Enable
Temperature Units	Celsius and Fahrenheit temperature units are available.	[Setting method] Select a value from the drop-down list box. [Default value] Celsius
Length units	Meters and feet length units are available.	[Setting method] Select a value from the drop-down list box. [Default value] Meters
Cavity Temperature	The cavity temperature of camera.	N/A
Correction Coefficient	Correction coefficient is refer to the deviation of measured object temperature and actual temperature, is offset value. It ranges from -100 to100. For example: 1. The measured object temperature is 20, and actual temperature is 20.5, so the correction coefficient should be 0.5 . 2. The measured object temperature is 20, and actual temperature is 19.5, so the correction coefficient should be -0.5. NOTE User should contact the technical support staff of our company at this condition to make sure to apply	[Setting method] Enter a value manually. [Default value] 0.00
Area ID display mode	There two mode to display, area ID and area name	[Setting method] Select a value from the drop-down list box.

Parameter	Description	Setting
		[Default value] Area ID
Temperature Consume Mode	Transfer temperature values or images to third-party platforms via SDK(Software development kit) protocol. You can get a custom SDK from the manufacturing company if needs.	[Setting method] Select a value from the drop-down list box. [Default value] Close
Area Temperature Display Mode	The display position of temperature information on the live-video image.	[Setting method] Select a value from the drop-down list box. [Default value] Low left
Font Border	Enable to bold the font	[Setting method] Enable or disable [Default value] Disable
Font size	There are three font size can be chosen, small/mid/big	[Setting method] Enable or disable [Default value] Mid
Area Temperature Type	There are three types of area temperature.	[Setting method] Select a value from the drop-down list box. [Default value] Highest Temperature
Measure Mode	There are two types of measure modes.	[Setting method] Select a value from the drop-down list box. [Default value] General
Display Alarm Area	Tick, the setting alarm area will display on live video.	[Setting method] Enable or disable [Default value] Disable

Parameter	Description	Setting
Area Alarm Interval	During the interval, the same alarm will only be sent once.	[Setting method] Enter a value manually ranges from 1 to 1800s. [Default value] 10
Area Alarm Delay (0-10S)	The area alarm information will delay for setting time.	[Setting method] Enter a value manually ranges from 1 to 10. [Default value] 10
Temperature range	It depends on the device. Different devices have different modes, such as -20 °C -150°C.	[Setting method] Select a value from the drop-down list box.
Prevent Overheating	Open, if temperature of the testing area is too high, the camera will be automatic triggered prevent over heat function. The shutter will be closed to keep the detector safe. The live video will show tip “The current temperature has exceeded the maximum temperature! Please wait...”	[Setting method] Enable
Anti burn protection time(5-60 S)	When the prevent overheating takes effect, the shutter will close for the setting time.	[Setting method] Enter a value manually ranging from 5 to 60.
Protection frequency	When the overheating time is over this setting value, the shutter will be lock for the setting lock time. The Never means the shutter cannot be locked. The next trigger time is over 20s, the frequency will be cleared, and recount.	[Setting method] Select a value from the drop-down list.
Lock time	The shutter will be locked during the time, or users can click the button to unlock manually. The live video will show tip “The shutter is closed. Please wait for time or manual unlock”	[Setting method] Select a value from the drop-down list.

Parameter	Description	Setting
Manually unlock	Click to unlock manually.	[Setting method] Click

Figure 4-2 Advanced Interface

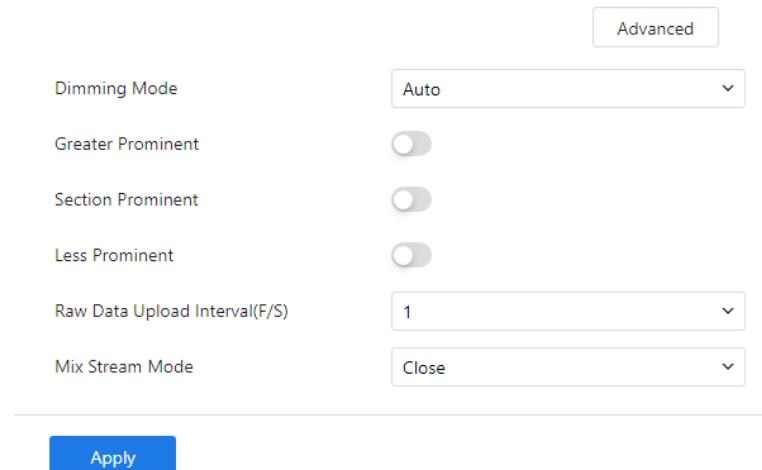


Table 4-2 Advance Parameters

Parameter	Description	Setting
Dimming Mode	There are auto and manual modes. Auto: It will show on temperature item depending on the full screen temperature. Manual: it will show on the manual value.	[Setting method] Select a value from the drop-down list box. [Default value] Auto
Greater Prominent	Enable that, the image will show the setting color if the temperature is higher than set value.	[Setting method] Enter a value manually. Choose one color to show.
Section Prominent	Enable that, the image will show the setting color if the temperature is between minimum and maximum temperature.	[Setting method] Enter a value manually. Choose one color to show.

Parameter	Description	Setting
Less Prominent	Enable that, the image will show the setting color if the temperature is lower than set value.	[Setting method] Enter a value manually. Choose one color to show.
Raw Data Upload Interval(F/S)	Interval of uploading the raw data.	[Setting method] Select a value from the drop-down list box. [Default value] 1

Click **Apply** to save.

---End

4.1.2 Ambient Temperature

Usually, no customer configuration is required. The current ambient temperature needs to be configured only when the device has just been powered on but the user needs to measure the temperature immediately.

Choose **Thermal > Settings > Ambient Temperature**

Figure 4-3 Ambient Temperature

Temperature Parameter **Ambient Temperature** Privacy Zone Masking Thermal Mapping Defect Pixel Correction Version Information

Ambient Temperature: 25.00

Self-adaptive Temperature: 22.60

Apply

Table 4-3 Parameter of Ambient Temperature

Parameter	Description	Setting
Ambient Temperature	Environment temperature of camera. When the camera is power on for at least half an hour and the cavity temperature is stabilize, set the temperature. It is set as environment temperature of camera.	[Setting method] Enter the temperature of ambient environment. [Default value] 25
Self-adaptive Temperature	Set the ambient temperature, click “Apply”, the camera will get the value automatically.	---

Click **Apply** to save.

---End

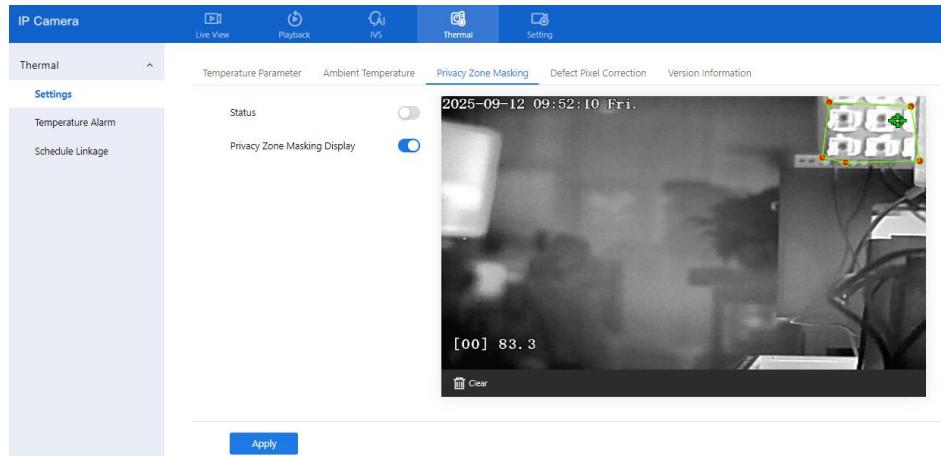
4.1.3 Privacy Zone Masking

Privacy zone masking is meaning that the camera will do not detect the temperature of that area. The shield areas can be set up to eight areas.

Operation Procedure

Step 1 Choose **Thermal > Settings > Privacy Zone Masking**.

Figure 4-4 Privacy Zone Masking



Step 2 Enable the privacy zone masking.

Step 3 Enable Show Privacy Zone Masking Display, then the setting shield will show on live video.

Step 4 Click-left mouse button to set area; Click-right mouse button to end the setting.

Step 5 Click **Clear** to clear the setting area.

Step 6 Click **Apply** to save.

---End

4.1.4 Defect Pixel Correction

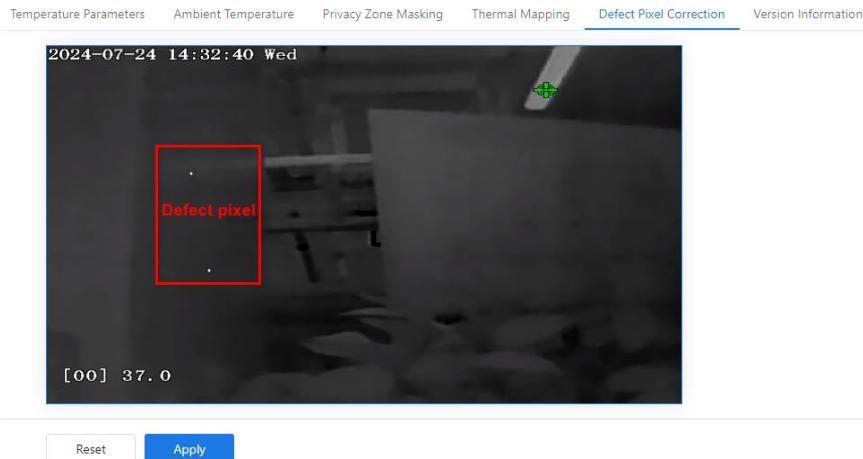
Operation Procedure

Step 1 Choose **Thermal > Settings > Defect Pixel Correction**.

The **Defect Pixel Correction** page is displayed, as shown in figure.

If the image has a white dot as shown in figure, user can test the function to recover the defect pixel. Users should connect the technical support at this condition to make sure to apply.

Figure 4-5 Defect pixel correction



Step 2 Click the white point at image, click **Reset** to recover the defect pixel, as shown in Figure 4-6.



Step 3 Click **Apply**. The message "Apply success" is displayed, the system will save the settings.

----End

4.1.5 Version Information

Check the MCU version and MCU sequence number for easy traceability

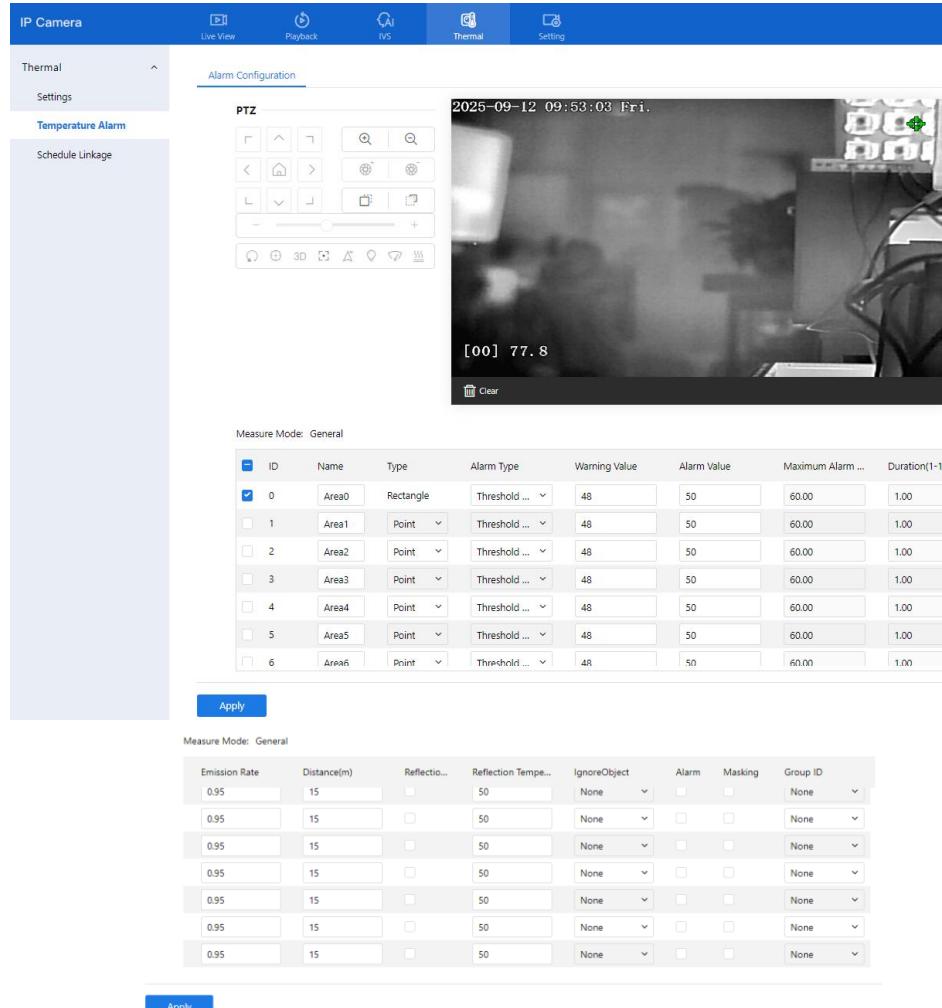
4.2 Temperature Alarm

Operation Procedure

Step 1 Choose **Thermal > Temperature Alarm**.

The **Temperature Alarm** page is displayed, as shown in Figure 4-7.

Figure 4-7 Temperature Area and Alarm Configuration



Step 2 Set the parameters according to Table 4-4.

Table 4-4 Alarm configuration

Parameter	Description	Setting
Measure Mode	Set at temperature parameter interface.	N/A
Enable	Tick the ID to enable the area measuring.	[Setting method] Tick

Parameter	Description	Setting
Name	Area name of temperature area.	[Setting method] Enter a value manually.
Type	Type of temperature area. ID 0 is default rectangle area, which is full screen. It cannot be modified. Other IDs can be set as point, line, or polygon.	[Setting method] Select a value from the drop-down list box. [Default value] Rectangle/Point
Alarm Type	Temperature difference alarm: when the area's temperature difference (Highest temperature minus Average temperature) is over the setting value(Warning temperature or Alarm temperature), it will generate the alarm. Temperature rise alarm: In the duration time. If the rising temperature value is more than the set value(Warning temperature or Alarm temperature), it will generate the alarm. Temperature threshold alarm: when the temperature is higher than threshold, the alarm will be triggered. Section Alarm: if the temperature value is among the set temperature range, it will generate the alarm.	[Setting method] Select a value from the drop-down list box. [Default value] Threshold alarm
Warning Value	Camera will trigger warning alarm when the object temperature reaches the warning value.	[Setting method] Enter a value manually. [Default value] 48
Alarm Value	Camera will alarm when the object temperature reaches the alarm value.	[Setting method] Enter a value manually. [Default value] 50

Parameter	Description	Setting
Maximum Alarm Value	At section alarm type, the device would not alarm when the temperature is higher than maximum alarm value.	[Setting method] Enter a value manually. [Default value] 60.00
Duration (1-10S)	Choose temperature rise alarm, set the duration. the temperature value rises within duration setting, the alarm is triggered successfully.	[Setting method] Enter a value manually. [Default value] 1.00
Emission Rate	The emission rate is the capability of an object to emit or absorb energy. The emission rate should be set only when the target is special material.	[Setting method] Enter a value manually. [Default value] 0.95
Distance(m)	The distance between camera and target.	[Setting method] Enter a value manually. [Default value] 15  NOTE Enter actual distance when the distance between camera and target is less than 15m. Enter 15 when the distance between camera and target is great than or equal to 15m.
Reflection Temperature on	When there are some high temperature objects on scene, and the temperature reflect to the other object, you can enable this function to calibrate the temperature.	[Setting method] Tick to enable
Reflection Temperature	The temperature of high temperature object.	[Setting method] Enter a value manually. [Default value] 50.00

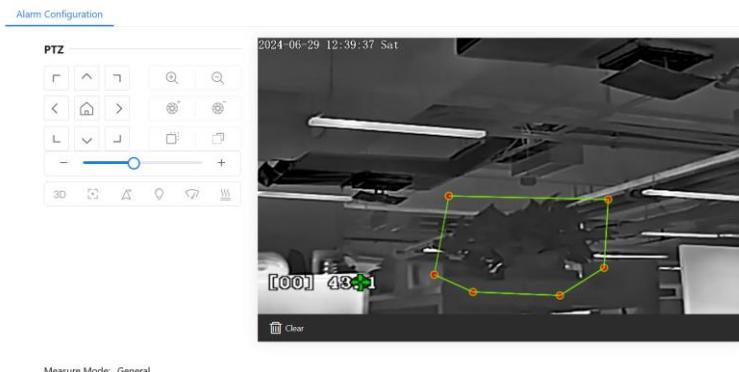
Parameter	Description	Setting
Ignore Object	Enable to shield the temperature of area capturing AI object.	[Setting method] Select a value from the drop-down list box.
Alarm	Enable or disable the alarm output and linkage of area.	[Setting method] Tick to enable alarm.
Masking	Enable, the device will shield this area's temperature.	[Setting method] Tick to shield.
Group ID	<p>Different areas can be divided into the same group. The same group's areas will be merger calculated temperature difference alarm.</p> <p>The ID can be chosen into one of six groups, or no group. The group will be alarm following as the next rules:</p> <p>A=The highest temperature of groups (the highest temperature of N regions is the largest)</p> <p>B=Average temperature of groups (average temperature of N regions)</p> <p>WA=Warning value</p> <p>AA=Alarm value</p> <p>a. If $A-B \geq WA$, a temperature difference warning signal is generated --> (the one with the largest difference between the N areas and the average temperature is the alarm area flashing)</p> <p>b. If $A-B \geq AA$, a temperature difference alarm signal is generated --> (the one with the largest difference between the N areas and the average temperature is the alarm area flashing)</p> <p>c. If the warning and alarm conditions are met at the same time, the alarm signal will be generated first.</p>	[Setting method] Select a value from the drop-down list box.

Step 3 Set temperature area.

1. Tick an area ID. Set the name.
2. Choose the type (point, line, polygon)

3. Press and hold the left mouse button, and drag in the video area to draw a temperature area, as shown in Figure 4-8. Right-click to finish the area selected.

Figure 4-8 Temperature Area Setting Interface



Step 4 Click **Apply**, the message “Apply success” is displayed, the temperature area is set successfully.

NOTE

Step 1. ID 0 is the full screen; The area cannot be changed.



: The lowest temperature of the full screen.



: The highest temperature of the full screen.



: The lowest temperature of the area.



: The highest temperature of the area.

Step 5 Delete a temperature area:

1. Select an area ID.
2. Click **Clear**.
3. Remove the tick of area ID.
4. Click **Apply**, the message “Apply success” is displayed, the temperature area is deleted successfully.

Step 6 Click **Apply**. The message "Apply success" is displayed, the system will save the settings.

----End

4.3 Schedule Linkage

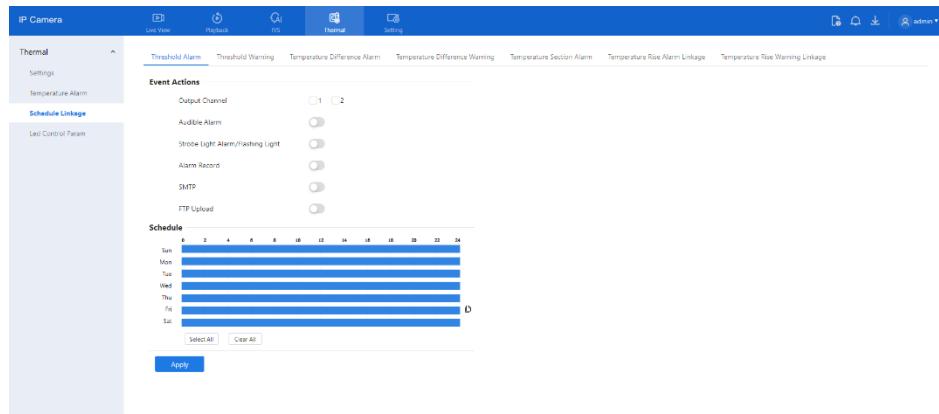
Operation Procedure

Step 1 Choose Thermal > Schedule Linkage.

There are seven type alarm linkage, threshold alarm, threshold warning, temperature difference alarm, temperature difference warning, temperature section alarm, temperature rise alarm, temperature rise warning.

The **Schedule Linkage** page is displayed, as shown in Figure 4-9.

Figure 4-9 Schedule Linkage



Step 2 Tick the output channel.

Step 3 Enable wanted linkage: "Output Channel" "Audible alarm", "Alarm Record", "SMTP", "FTP upload",.

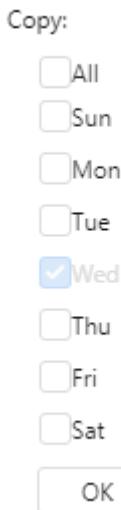
Step 4 Set schedule linkage.

Method 1: Hold down the left mouse button, drag and release mouse to select the deployment time within 0:00-24:00 from Monday to Sunday.

Method 2: Click **Select All** to deploy all time.

Method 3: set one day, click  to copy to other days.

Figure 4-10 Copy



Delete schedule time: click **Clear All** to delete all time.



Step 5 The message "Apply success" is displayed, the system will save the settings.



Figure 4-11 Audio file

ID	File Name	Cycle Number	Operate
1	high_temperature_alarm.wav	1	▼ ⌂ ⌂
2	normal_temperature.wav	1	▼ ⌂ ⌂
3	low_temperature_alarm.wav	1	▼ ⌂ ⌂
4	hello_welcome.wav	1	▼ ⌂ ⌂
5	verification_success.wav	1	▼ ⌂ ⌂
6	verification_failed.wav	1	▼ ⌂ ⌂
7	temperature_rise_warning.wav	1	▼ ⌂ ⌂
8	temperature_rise_alarm.wav	1	▼ ⌂ ⌂
9	temperature_range_alarm.wav	1	▼ ⌂ ⌂
10	temperature_diff_alarm.wav	1	▼ ⌂ ⌂

User can set the audio file manually. Click  to upload the audio file(The type should be WAV, size must be less than 250 Kb, the bit rate should be 128 kbps.), as shown in Figure 4-12.

Figure 4-12 Upload audio file



----End

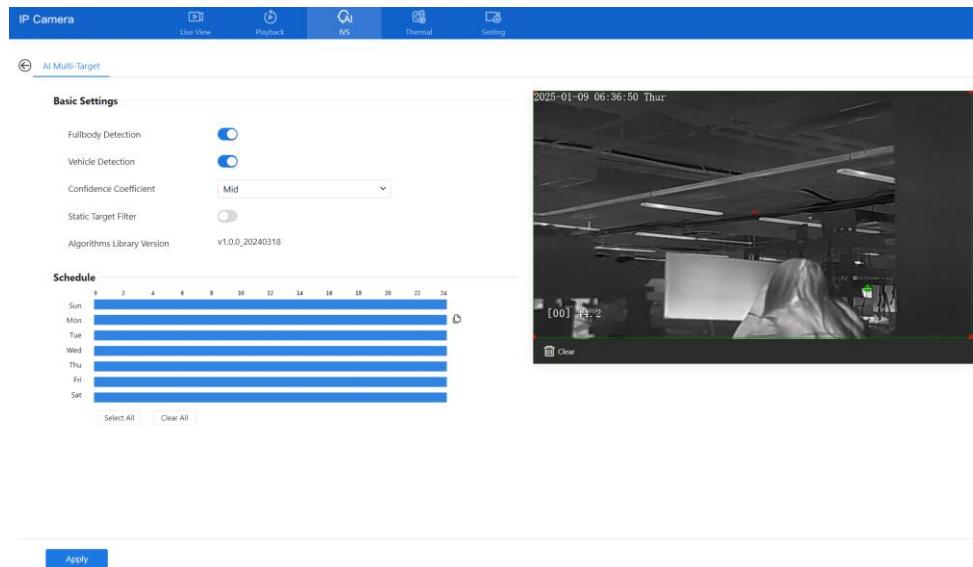
5 IVS Settings

At IVS (intelligent video system) page, users can set deep learning (**AI multi-target**), intelligent analysis (**intrusion, smart motion, single line crossing, double line crossing, multi-loitering, wrong-way, enter area, leave area**), environmental safety analysis (**smoking, fire spot detection**), behavior analysis (**people counting**).

5.1 AI Multi-Target

Step 1 At **IVS > AI Multi-Target** interface, user can enable full-body detection, vehicle detection to detect the person and vehicle, as shown in Figure 5-1.

Figure 5-1 AI Multi-Target



Step 2 Set the parameters of AI Multi-Target following as the Table 5-1 .

Table 5-1 AI Multi-Target parameters

Parameter	Description	Setting
Full body detection	The camera will snap the whole body when someone appear in live video. The detection frame is blue.	Enable
Vehicle detection	The camera will snap the licence when the vehicle appear in live video. The detection frame is yellow.	Enable

Confidence Coefficient	The range of snapshots, there are three type, such as high, mid and low. The higher the confidence, the better the snap quality and the fewer snapshots.	Choose from drop list.
Static Target Filter	If the target is static, the device will filter this target. For example, if a vehicle stop for long time, the device will be filtered.	Enable

Step 3 Draw the detection area by using the mouse.

Step 4 Set the schedule, please refer to chapter 4.3 Step 4.

Step 5 click “Apply” to save the settings.

--End

5.2 Intelligent Analysis

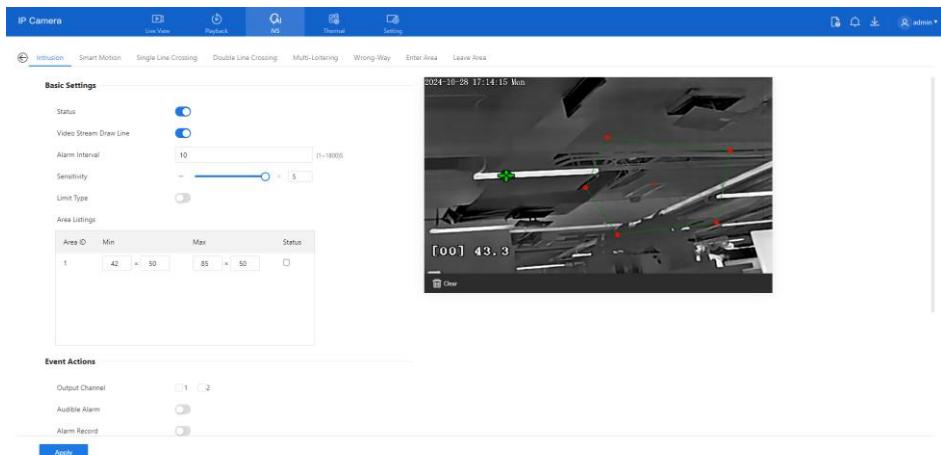
5.2.1 Intrusion

The Intrusion function refers to that an alarm is generated when target objects (such as person, vehicle, and both person and vehicle) enter the deployment area.

Procedure

Step 1 Select **IVS > Intelligent Analysis > Intrusion** to access the **Intrusion** interface, as shown in Figure 5-2.

Figure 5-2 Intrusion Setting Interface



Step 2 Set all parameters of Intrusion. Table 5-2 escribes the specific parameters.

Table 5-2 Intrusion Parameter Description

Parameter	Description	Setting
Status	Enable the button to enable the alarm.	[How to set] Click Enable to enable. [Default value] OFF
Video Stream Draw Line	Enable the button, the draw frame of detection will show at live video.	[How to set] Click to enable FTP Upload. [Default value] OFF
Alarm Interval	During the interval, the same alarm will only be sent once.	[How to set] Input a value [Default value] 10
Sensitivity	The sensitivity of detecting smoking, when the value is high, the alarm can be triggered easily, but the accuracy will be lower.	[How to set] Choose from the drop-down list [Default value] 5
Limit Type	Effective alarms are set based on target type, with options of Person or Vehicle, person, vehicle. When the device is used indoors, because of small space and large targets, to avoid wrong alarms are triggered by person even if vehicle is selected, it is recommended to set the target type to person for indoor use.	[How to set] Click to enable Limit Target Type. [Default value] OFF
Area listings	When users set the areas, the area will show on listing. If the area status is on, the min and max size will show on area, drag the frame to move, adjust the points of frame to change size.	[How to set] Set the detecting area.
Output Channel	If you check to set the Output Channel and the device is connected to an external alarm indicator, the alarm indicator signals when an alarm is triggered.	[How to set] Click to select an ID.

Parameter	Description	Setting
Audible alarm	Enable, when an alarm occurs, it will play audio to alarm. Choose the audible alarm file (set at the “Configuration > Alarm > Audible Alarm Output”).	[How to set] Click to enable Audible alarm [Default value] OFF
Alarm Record	Enable the linkage action for sending alarm record to SD card so that the user can check alarm through recording video.	[How to set] Click to enable Alarm Record. [Default value] OFF
SMTP	Enable the button to enable SMTP server. The parameters of SMTP can be set at Configuration > Network Service > SMTP interface.	[How to set] Click to enable SMTP. [Default value] OFF
FTP Upload	Enable the button to enable File Transfer Protocol. The parameters of FTP can be set at Configuration > Network Service > FTP interface.	[How to set] Click to enable FTP Upload. [Default value] OFF

Step 3 Set a deployment area. Move the cursor to the drawing interface and click to generate a point, move the cursor to draw a line, and then click to generate another point. This is how a line is generated. In this way, continue to draw lines to form any shape, and right-click to finish line drawing.



NOTE

A drawn line cannot cross another one, or the line drawing fails.

Any shape with 32 sides at most can be drawn.

The quantity of deployment areas is up to 8.

Step 4 Set deployment time, please refer to chapter 4.3 Step 4.

Step 5 Click **Apply** to save the settings.

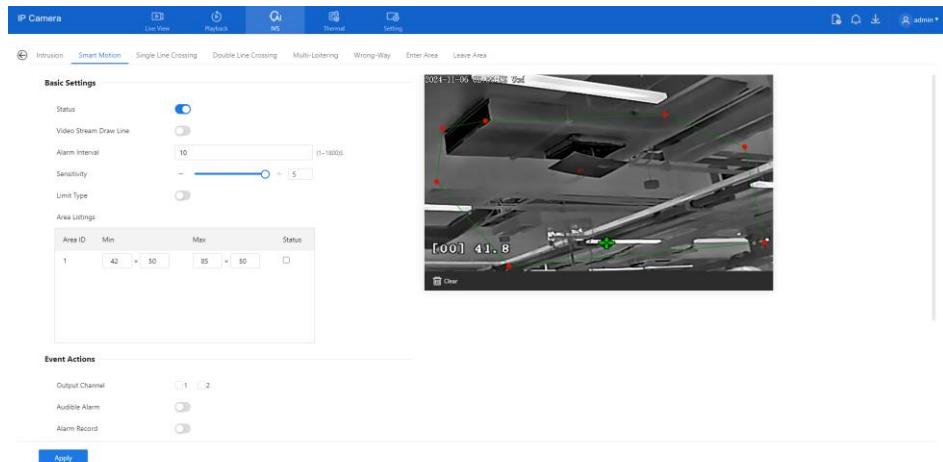
---End

5.2.2 Smart Motion

Smart motion refers to the alert generated when a specified type of target (such as a person, vehicle, etc.) moves within the live video defense area.

Select **IVS > Intelligent Analysis > Smart Motion** to access the **Smart Motion** interface, as shown in .

Figure 5-3 Smart Motion



Set all parameters of smart motion, please refer to chapter 5.2.1

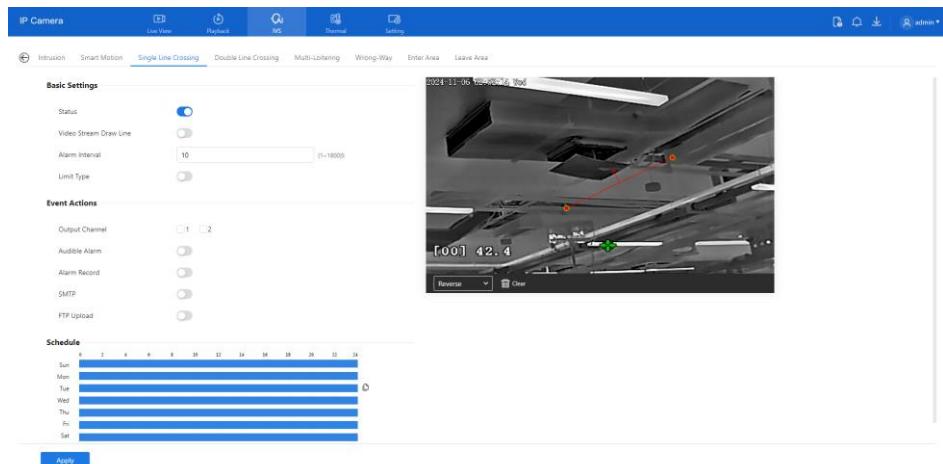
5.2.3 Single Line Crossing

A Single Line Crossing is a line that is set at a concerned position within the monitored field of view and specifies the forbidden travel direction; An alarm is generated when the targets of specified types (such as person or vehicle) cross this line.

Procedure

Step 1 Select **IVS > Intelligent Analysis > Single Line Crossing** to access the **Single Line Crossing** setting interface, as shown in Figure 5-4.

Figure 5-4 Single Line Crossing Setting Interface



Step 2 Set all parameters of the Single Line Crossing, please refer to Table 5-2.

Step 3 Set a deployment area.

Draw a line: Move the cursor to the drawing interface, hold down the left mouse button, and move the cursor to draw a line. When you release the left mouse button, a Single Line Crossing is generated.

Setting a Single Line Crossing: Click a line (and the trip line turns red) to select the Single Line Crossing and set its direction as Positive, Reverse or Bidirectional, or delete the selected line. You can also press and hold left mouse button at the endpoint of a Single Line Crossing and move the mouse to modify the position and length of this Single Line Crossing. You can right-click to delete the Single Line Crossing.

Figure 5-5 Set Single Line Crossing line



NOTE

Try to draw the Single Line Crossing in the middle, because the recognition of a target takes time after target appearance on the screen and an alarm is generated only when the object is recognized to have crossed the Single Line Crossing.

The Single Line Crossing which detects person foot as the recognition target cannot be too short, because a short Single Line Crossing tends to miss targets.

Step 4 Set deployment time, please refer to chapter 4.3 Step 4.

Step 5 Click **Apply** to save the settings.

----End

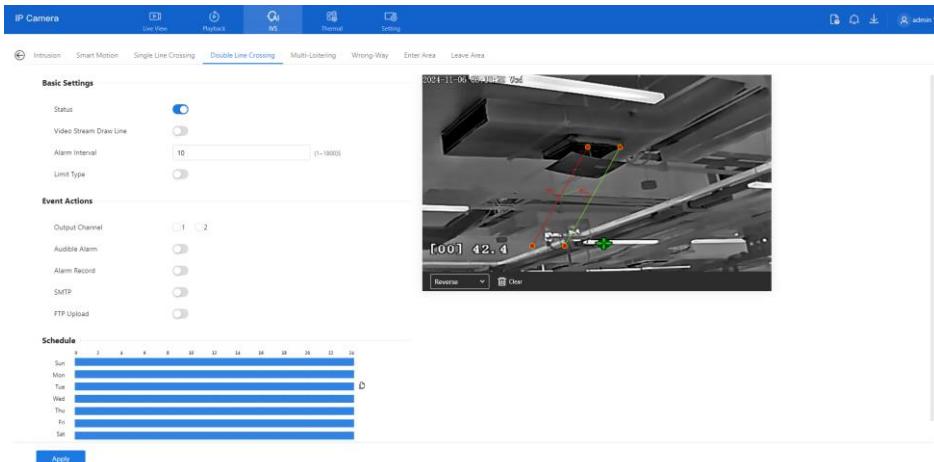
5.2.4 Double Line Crossing

Double Line Crossing refers to two lines that are set at a concerned special position within the field of view and specify the forbidden travel direction. When the targets of specified types (such as person or vehicle) move along the set travel direction and cross these lines in a certain order (line 1 followed by line 2) in pass max time, an alarm is generated.

Procedure

Step 1 Select **IVS > Intelligent Analysis > Double Line Crossing** to access the **Double Line Crossing** setting interface, as shown in Figure 5-6.

Figure 5-6 Double Line Crossing Setting Interface



Step 2 Set all parameters of the Double Line Crossing. please refer to chapter 5.2.1

Step 3 Set a deployment area.

Draw a line: Move the cursor to the drawing interface, hold down the left mouse button, and move the cursor to draw two lines. When you release the left mouse button, two numbered virtual fences are generated. Choose either of the Double Line Crossing to set the direction to Positive or Reverse.

Set Double Line Crossing: Click one of the Double Line Crossing (and the virtual fence turns red) to select this virtual fence and set the direction to **Positive** or **Reverse**, or delete the selected line. You can also press and hold left mouse button at the endpoint of a virtual fence and move the mouse to modify the position and length of this virtual fence. You can right-click to delete the Double Line Crossing.

NOTE

The two lines are in sequential order. An alarm is generated only when a target crosses virtual fence 1 and then virtual fence 2 within the set maximum passing time.

Try to draw Double Line Crossing in the middle, because the recognition of a target takes time after target appearance on the screen and an alarm is generated only when the object is recognized to have crossed the Double Line Crossing.

The Double Line Crossing which detect person foot as the recognition target cannot be too short, because short Double Line Crossing tend to miss targets.

Step 4 Set deployment time, please refer to chapter 4.3 Step 4.

Step 5 Click **Apply** to save the settings.

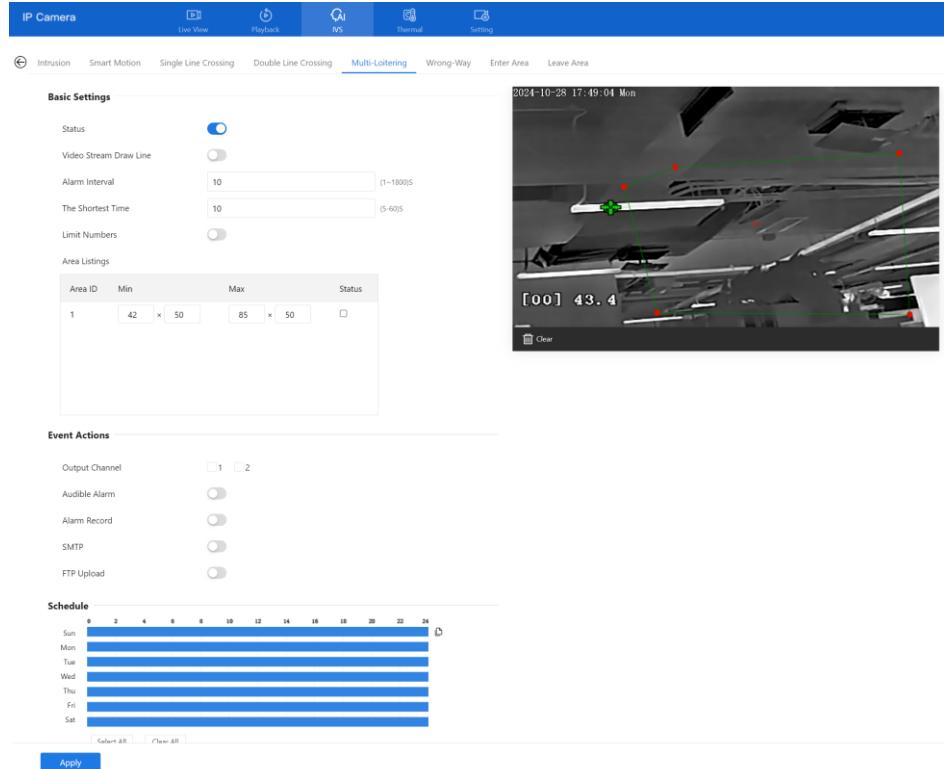
----End

5.2.5 Multi-Loitering

Multi-Loitering allows setting the shortest loitering time for multiple targets of specified type (such as person or vehicle) within the deployment area in the field of view. When the loitering time of the multiple targets within this area meets the set shortest loitering time, an alarm is generated.

Select **IVS > Intelligent Analysis > Multi-Loitering** to access the **Multi-Loitering** setting interface, as shown in Figure 5-7.

Figure 5-7 Multi-Loitering



Set all parameters of multi-loitering please refer to chapter 5.2.1

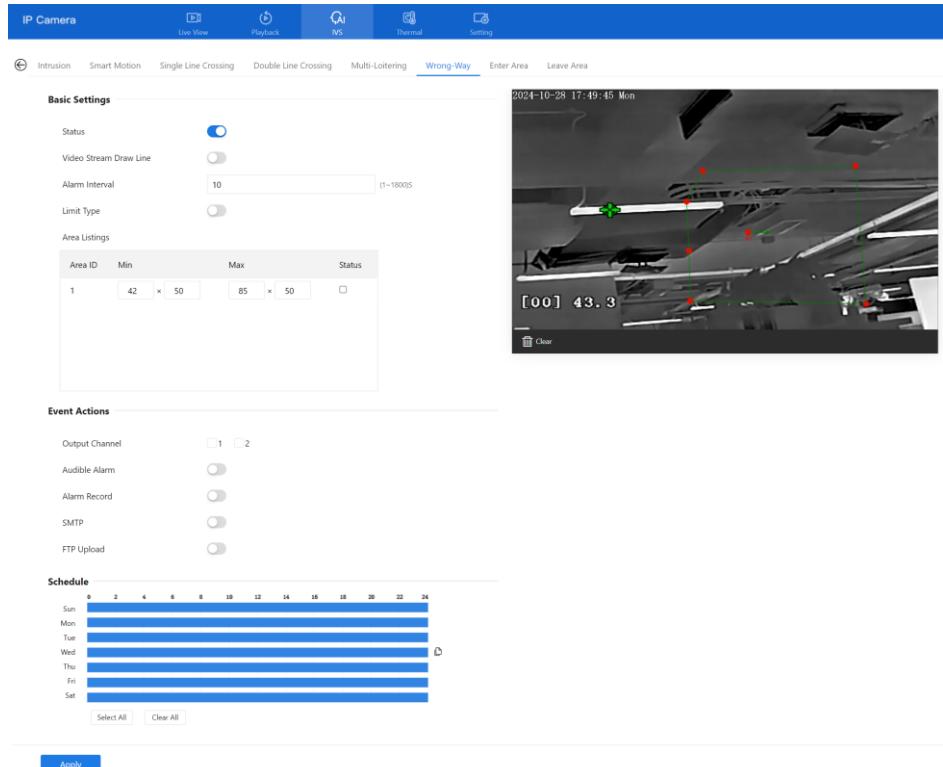
5.2.6 Wrong -Way

Wrong-Way allows setting the travel direction criteria for a target within an area on the video screen.

Someone/something is moving towards the opposite direction in an area, an alarm is generated.

Select **IVS > Intelligent Analysis > Wrong-Way** to access the **Wrong-Way** setting interface, as shown in Figure 5-8.

Figure 5-8 Wrong-Way



The screenshot shows the IVS Settings interface with the 'Wrong-Way' tab selected. The 'Basic Settings' section includes a 'Status' toggle, 'Video Stream Draw Line' toggle, 'Alarm Interval' (set to 10), and 'Limit Type' toggle. The 'Area Listings' table shows a single entry for 'Area ID 1' with 'Min' at 42 and 'Max' at 85. The 'Event Actions' section includes toggles for 'Output Channel 1', 'Audible Alarm', 'Alarm Record', 'SMTP', and 'FTP Upload'. The 'Schedule' section shows a weekly schedule with bars for each day from Sunday to Saturday. At the bottom is an 'Apply' button.

Set all parameters of wrong-way please refer to *chapter 5.2.1*

5.2.7 Enter Area

The enter area refers to that an alarm is generated when a target enters the deployment area at the valid time.

Select **IVS > Intelligent Analysis > Enter Area** to access the **Enter Area** setting interface, as shown in Figure 5-9.

Figure 5-9 Enter Area

The screenshot shows the 'Enter Area' settings page. At the top, there are tabs for IP Camera, Live View, Playback, IVS (selected), Thermal, and Setting. Below the tabs are sub-tabs: Intrusion, Smart Motion, Single Line Crossing, Double Line Crossing, Multi-Loitering, Wrong-Way, Enter Area (selected), and Leave Area. The 'Enter Area' section contains the following settings:

- Status: A toggle switch.
- Video Stream Draw Line: A toggle switch.
- Alarm Interval: A slider with a value of 10 (1-1000S).
- Sensitivity: A slider with a value of 5.
- Limit Type: A toggle switch.
- Area Listings: A table with one row:

Area ID	Min	Max	Status
1	42	50	85
- Event Actions: Options for Output Channel (1 or 2), Audible Alarm, Alarm Record, SMTP, and FTP Upload, all with toggle switches.
- Schedule: A weekly schedule table with time slots from 0 to 24. The days of the week are listed on the left, and the schedule is represented by blue bars. For example, Monday has a bar from 0 to 24, while Saturday has a bar from 0 to 18.

At the bottom of the page are 'Select All' and 'Clear All' buttons, and a prominent 'Apply' button.

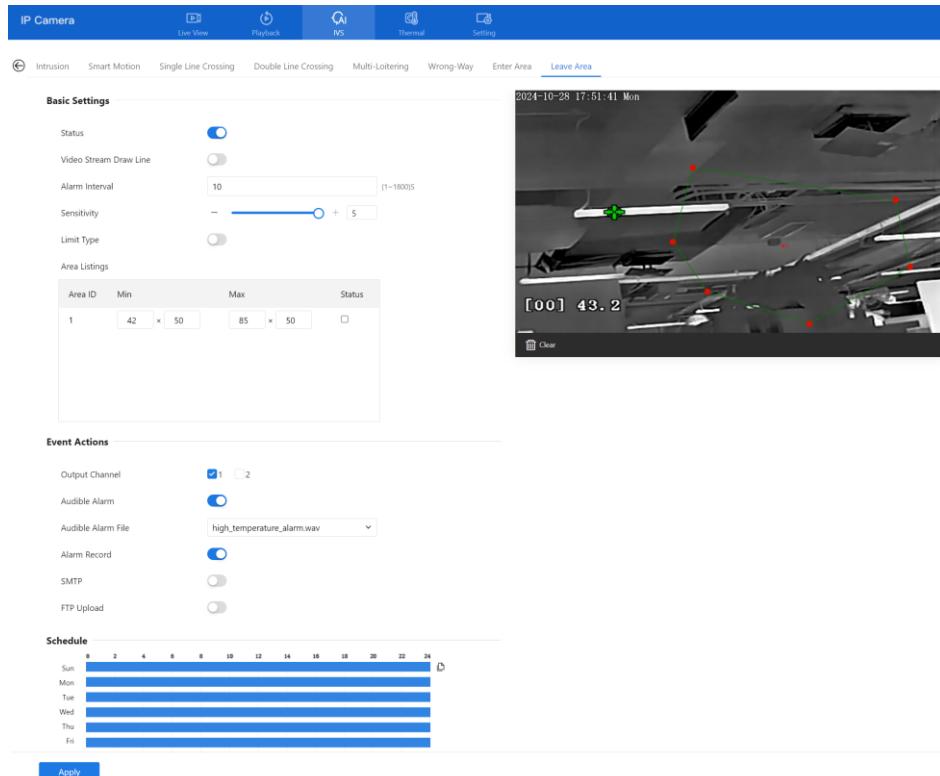
Set all parameters of entering area, please refer to chapter 5.2.1

5.2.8 Leave Area

The leave area refers to that an alarm is generated when a target leaves the deployment area at the valid time.

Select **IVS > Intelligent Analysis > Leave Area** to access the **Leave Area** setting interface, as shown in Figure 5-10.

Figure 5-10 Leave Area



Set all parameters of leaving area, please refer to chapter 5.2.1

5.3 Environmental Safety Analysis

At the advanced environmental Safety Analysis interface, users can set the parameters of smoking detection, smoke and flame detection, and fire spot detection. Enable the linkage actions, the alarm information can be sent to user by the linkage.

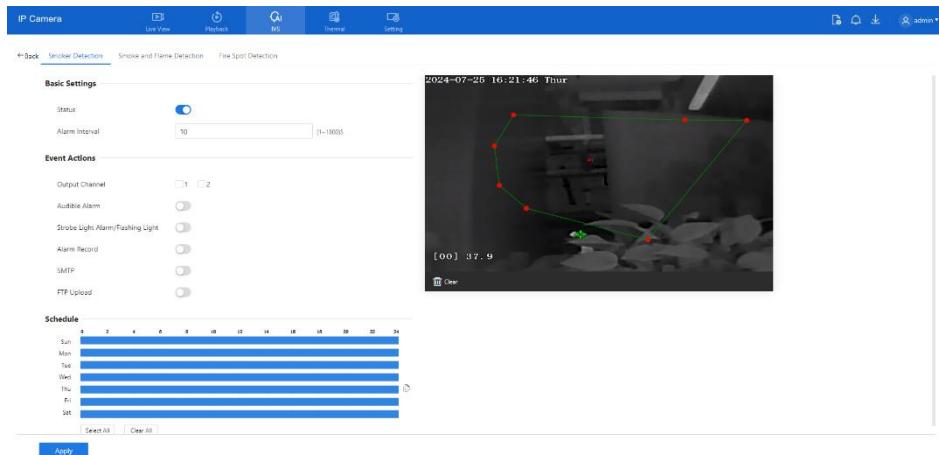
5.3.1 Smoking Detection

Description

The smoking detection function refers to that an alarm is generated when someone is smoking or generating spark at the deployment area.

Select **IVS > Environmental Analysis > Smoking Detection** to access the **Smoking Detection** interface, as shown in Figure 5-11.

Figure 5-11 Smoking detection interface



Set all parameters of smoking detection, please refer to chapter 5.2.1

----End

5.3.2 Fire Spot Detection

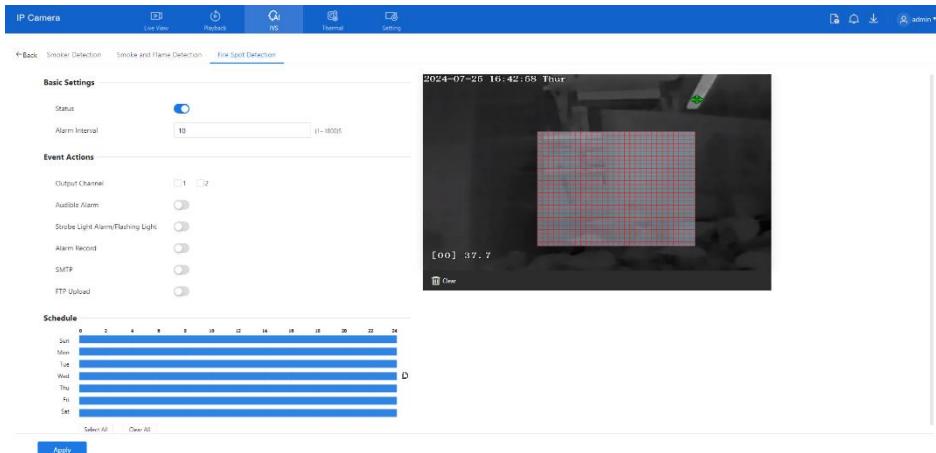
Description

The fire spot detection function refers to that an alarm is generated when something is on fire at the deployment area.

Procedure

Step 1 Select IVS > Environmental Analysis > **Fire Spot Detection** to access the **Fire Spot Detection** interface, as shown in Figure 5-12

Figure 5-12 Fire spot detection interface

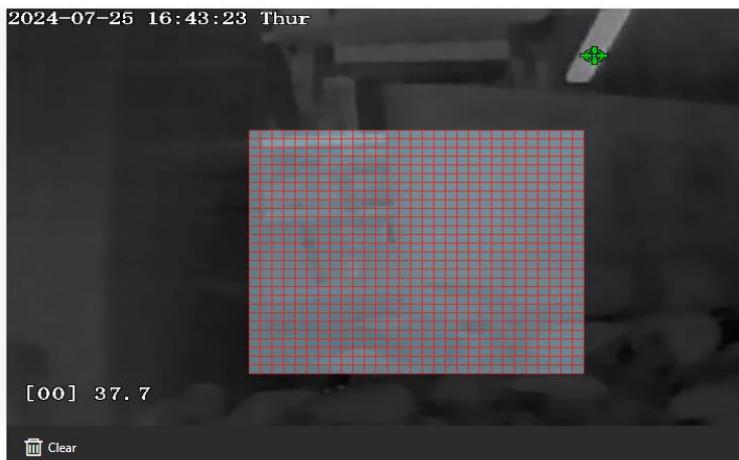


Step 2 Set all parameters of Fire Spot Detection, please chapter 5.2.1

Step 3 Set a deployment area.

Use mouse to draw rectangular area, you can set several area to deploy, as shown in Figure 5-13.

Figure 5-13 Set deployment area



Step 4 Set deployment time, please refer to chapter 4.3 Step 4.

Step 5 Click **Apply** to save the settings.

--End

5.4 People Counting

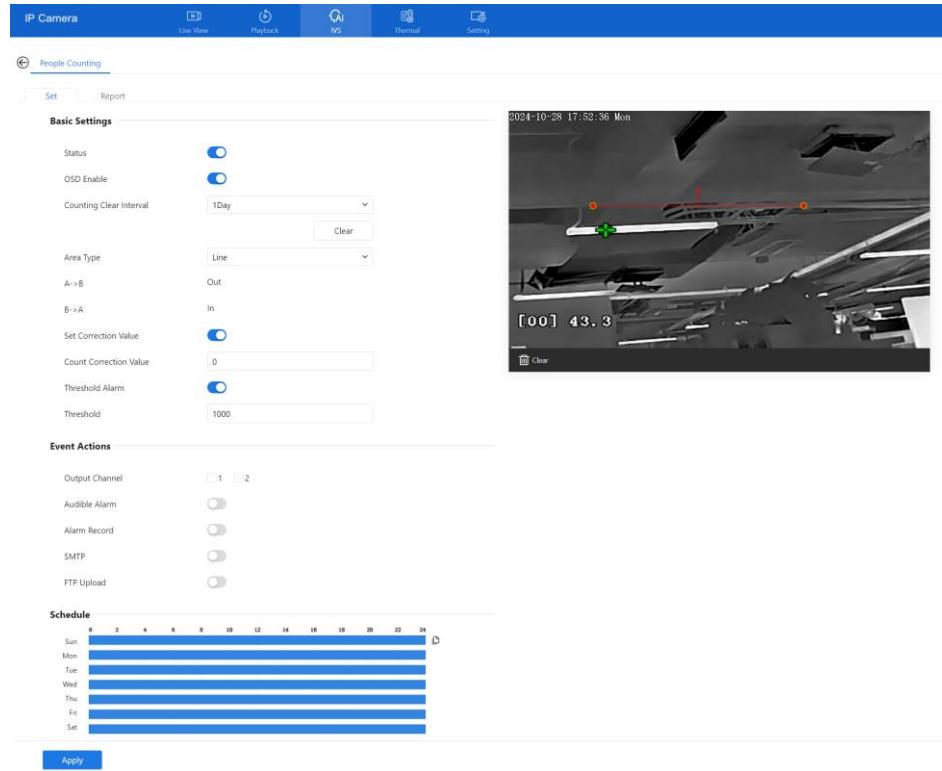
Users can draw line to count the number of people in the special area.

5.4.1 Set

Procedure

Step 1 Select **IVS > People Counting > Set** to access the **People Counting** setting interface, as shown in Figure 5-14.

Figure 5-14 People counting



Step 2 Set all parameters of People Counting. Table 5-3 describes the specific parameters.

Table 5-3 Parameters of people counting

Parameter	Description	Setting
Status	Enable the button to enable the alarm.	[How to set] Click button to enable. [Default value] OFF
OSD Enable	Enable the OSD, the count data will show on live video screen.	[How to set] Click Enable to enable. [Default value] OFF
Counting Clear Interval	The camera will clear counting data at the setting interval. Click the “Clear Counting”, clearing the data immediately.	[How to set] Choose from drop-down list. [Default value] 1 Day
Area Type	Draw a line on live video screen. The label of A and B indicate out and in.	[How to set] Choose from drop-down list. [Default value] Line
Set Correction Value	Enable, set the count correction value, it can be positive or negative. For example, if there are 30 people enter the area before counting, input 30 to correct. If 30 people go out the area, input -30.	[How to set] Enable /Input a value in the area box. [Default value] 0
Threshold Alarm	Enable, when the counting number reaches the threshold value, an alarm is triggered.	[How to set] Click Enable to enable. [Default value] OFF
Threshold	The threshold of enable alarm.	[How to set] Enable /Input a value in the area box. [Default value] 1000
Output Channel	If you check to set the Output Channel and the device is connected to an external alarm indicator, the alarm indicator signals when an alarm is triggered.	[How to set] Click to select an ID.

Parameter	Description	Setting
Audible alarm	Enable, when an alarm occurs, it will play audio to alarm. Choose the audible alarm file (set at the “Configuration > Alarm > Audible Alarm Output”).	[How to set] Click to enable Audible alarm [Default value] OFF
Alarm Record	Enable the linkage action for sending alarm record to SD card so that the user can check alarm through recording video.	[How to set] Click to enable Alarm Record. [Default value] OFF
SMTP	Enable the button to enable SMTP server. The parameters of SMTP can be set at Configuration > Network Service > SMTP interface.	[How to set] Click to enable SMTP. [Default value] OFF
FTP Upload	Enable the button to enable File Transfer Protocol. The parameters of FTP can be set at Configuration > Network Service > FTP interface.	[How to set] Click to enable FTP Upload. [Default value] OFF

Step 3 Set a deployment area.

Move the cursor to the drawing interface and click to generate a point, move the cursor to draw a line, and then click to generate another point. This is how a line is generated. In this way, continue to draw lines to form any shape, and right-click to finish line drawing.

Step 4 Set deployment time.

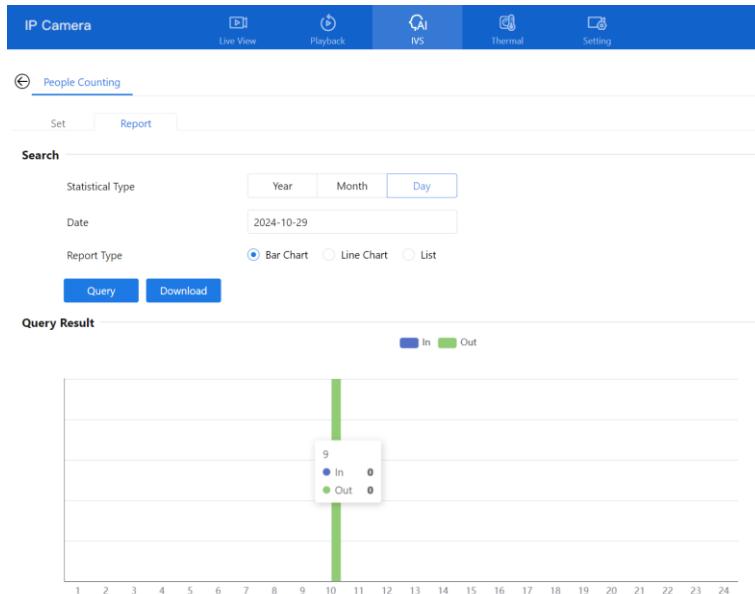
Step 5 Click **Apply** to save the settings

----End

5.4.2 Report

At people counting report interface, you can view the data of people counting through setting query condition (choose the detail time at date's pop-up window). There are three modes to show the data, such as line chart, histogram, and list, as shown in Figure 5-15.

Figure 5-15 Report of people counting



Click “Download” to download the query result.

Choose the mode of showing result, such as line chart, histogram and list.

Click “Query” to query the data of people counting.

The data result can be saved to local folder.

----End

A Troubleshooting

Common Trouble	Possible Cause	Solution
Unable to access the web	Network is not connected.	Connect the network cable of the camera to the PC to check whether the network cable is in good contact. Run the ping command to check the network connection and whether the device works normally.
	IP address is occupied.	Directly connect the camera to the PC, and reset the IP address of the camera.
	The IP addresses of the PC and the device are in different networks.	Check the IP address, subnet mask and gateway setting of the camera.
PTZ or high-speed dome is out of control.	The protocol, bit-rate, or address setting of the PTZ is incorrect.	Modify the address of the PTZ on the web.
	The signal cable is unconnected or not connected correctly.	Check the signal strength, and reconnect the signal cable.
The measured temperature is not accurate.	The device is just powered on, and the temperature of the cavity is unstable.	The temperature of the cavity is stable within 15 to 30 minutes after the device is powered on.
	The FFC mode is incorrect.	The FFC default mode is automatic. If the mode is set to manual, it will be no block calibration, which may lead to fuzzy pictures and inaccurate temperature.
	The target configuration is incorrect.	Check whether the emission rate and distance of the target are configured correctly.

Common Trouble	Possible Cause	Solution
An error occurs in accessing the web of the device after the upgrade.	The data in the cache of browser is not updated in time.	<p>Delete the cache of the Microsoft Edge. The steps are as follow:</p> <ol style="list-style-type: none">1. Press Ctrl + Shift + Delete, the pop-up window shows the Delete Browsing History dialog box appears.2. Select all check boxes.3. Click Delete.4. Relogin the web page of the camera.
Upgrade failed.	No network cable is connected. The network setting is incorrect.	<p>Ensure the upgrade network is connected. Check whether the network setting is correct.</p>
	The upgrade package is incorrect.	Perform the correct upgrade package again.

B Common Emission Rate

Emission Rate

The emission rate is the capability of an object to emit or absorb energy. An ideal transmitter provides an emission rate of emitting 100% of intake energy. An object with an emission rate of 0.8 can absorb 80% of intake energy, and reflect the remaining 20%. The emission rate is the ratio of the energy emitted by an object at a specific temperature to that emitted by an ideal radiator at the same temperature. The range of emission rate value is 0.0 to 1.0 generally.

Materials	Temperature (°C/°F)	Emissivity
Gold (High-purity)	227/440	0.02
Aluminum foil	27/81	0.04
Aluminum sheet	27/81	0.18
Aluminum used for families (flat)	23/73	0.01
Aluminum plate (98.3% purity)	227/440	0.04
	577/1070	0.06
Aluminum plate (rough)	26/78	0.06
Aluminum (oxidized @ 599°C)	199/390	0.11
	599/1110	0.19
Polished aluminum	38/100	0.22
Tin (light tinned Iron sheet)	25/77	0.04
Nickel wire	187/368	0.1
Lead (99.9% purity, No oxidized)	127/260	0.06
Copper	199/390	0.18
Cobalt	599/1110	0.19

Steel	199/390	0.52
	599/1110	0.57
Tinned iron sheet (Light)	28/82	0.23
Brass(High-polish)	247/476	0.03
Brass (Tough rolled, polished metal wire)	21/70	0.04
Tinned Iron (Light)	-	0.13
Iron plate (Rust eaten)	20/68	0.69
Rolled steel sheet	21/71	0.66
Ferric oxide	100/212	0.74
Wrought-iron	21/70	0.94
Fused iron	1299-1399/3270-2550	0.29
Copper (Polished)	21-117/70-242	0.02
Copper(Polished, not reflected)	22/72	0.07
Copper (Heavy oxide Board)	25/77	0.78
Enamel (Fuse on iron)	19/66	0.9
Formica Plate	27/81	0.94
Frozen soil	-	0.93
Brick (Red, rough)	21/70	0.93
Brick (Unglazed, rough)	1000/1832	0.8
Carbon (T - carbon 0.9% ash)	127/260	0.81
Concrete	-	0.94

Glass (Glossy)	22/72	0.94
Granite (Surfaced)	21/70	0.85
Ice	0/32	0.97
Marble (I Polished, grey)	22/72	0.93
Asbestos board	23/74	0.96
Asbestos paper	38/100	0.93
	371/700	0.95
Asphalt (Paving the road)	4/39	0.97
Paper (Black tar)	-	0.93
Paper (White)	-	0.95
Plastic (White)	-	0.91

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